



# **Arizona Medical Board**

---

# **Arizona Budget System (ABS)**

---

**FY 2027**

August 14, 2025

The Honorable Katie Hobbs  
Governor of Arizona  
State Capitol  
1700 W. Washington Street  
Phoenix, AZ 85007

Dear Governor Hobbs:

This letter accompanies the Agency's Fiscal Year ("FY") 2025- 2026 BUDDIES submittal for the Revenue Schedules, Sources and Uses Statement, Administrative Costs, Agency Summary, Program Summary, Program Budget Unit Summary, and Operating Schedules. I am the newly selected Executive Director of the Arizona Medical Board and the Arizona Regulatory Board of Physician Assistants.

The number of licensees regulated by the Arizona Medical Board and the Arizona Regulatory Board of Physician Assistants continues to grow and Staff is responsible for the licensing and regulation of nearly 38,000 licensees. The total number of physicians licensed in FY25 was 32,435, which increased 4.12% from 31,152 licensed physicians in Arizona in FY24. The number of licensed physician assistants in FY24 was 5009 increasing to 5,323 in FY25 representing an 6.27% increase in licensed physician assistants in Arizona.

The continued growth of licensed health professionals in Arizona has led to increased workloads for agency staff, resulting in a higher volume of complaints and investigations that require adjudication by the Board. The Investigations Department continues to face challenges in meeting the 180-day case resolution timeline recommended by the Auditor General. In FY 2025, the Board received funding for two additional investigator positions, both of which have been filled. However, despite this increase in staffing, the average time to complete investigations decreased only slightly—from 264 days in FY 2024 to 253 days in FY 2025.

The Agency remains committed to improving the timeliness and efficiency of its investigative processes and is actively reassessing internal procedures to identify solutions that support more expedited case resolution. As part of this effort, the Agency proposes the addition of three (3) investigative aide positions to provide critical support to the Investigations Department, with the goal of moving closer to the 180-day resolution benchmark.

Additionally, the Agency has observed a significant increase in disciplinary actions issued by the Medical Board during FY 2025. This trend reflects the growing seriousness and complexity of the cases under investigation and adjudication by staff and the Medical and Physician Assistant Boards.

In addition to the increased number of Board meetings, both the Medical Board and the Physician Assistant (PA) Board are facing ongoing challenges in maintaining quorum. The Medical Board currently has six members serving under expired terms, in addition to a vacant public and MD position. Similarly, the PA Board has five members serving under expired terms and a vacant public and MD position. Board staff remains committed to working collaboratively with the Governor's Office and stands ready to assist in identifying and supporting potential new appointments to ensure the Boards can continue to fulfill their statutory responsibilities effectively.

The Agency has enclosed two (2) decision packages for additional funding requests related to increased staff and modernization of the Board's website.

I am honored to lead the Agency in advancing the Board's mission to protect the public. I look forward to earning your support as we continually seek to improve our processes, deliver exceptional customer service, and uphold due process in full compliance with all applicable laws and regulations.

Respectfully submitted,

*Raquel Rivera*

Raquel Rivera  
Executive Director  
Arizona Medical Board  
Arizona Regulatory Board of Physician Assistants



# State of Arizona Budget Request

State Agency

Arizona Medical Board

A.R.S. Citation: A.R.S. §§ 32-1401 et seq. and A.R.S. §§ 32-2501 et seq.

### Governor Hobbs:

This and the accompanying budget schedules, statements and explanatory information constitute the operating budget request for this agency for Fiscal Year 2027.

To the best of my knowledge all statements and explanations contained in the estimates submitted are true and correct.

### Appropriated Funds

	FY 2026 Expenditure Plan	FY 2027 Funding Issue	FY 2027 Total Request
Total Amount Requested:	8,472.7	311.7	8,784.4
Medical Examiners Board Fund	8,472.7	311.7	8,784.4

### Non-Appropriated Funds

	FY 2026 Expenditure Plan	FY 2027 Funding Issue	FY 2027 Total Request
	-	-	-
Arizona Medical Board Total:	8,472.7	311.7	8,784.4

Agency Head: Raquel Rivera

Title: Executive Director

Raquel Rivera 8/28/2025  
(signature)

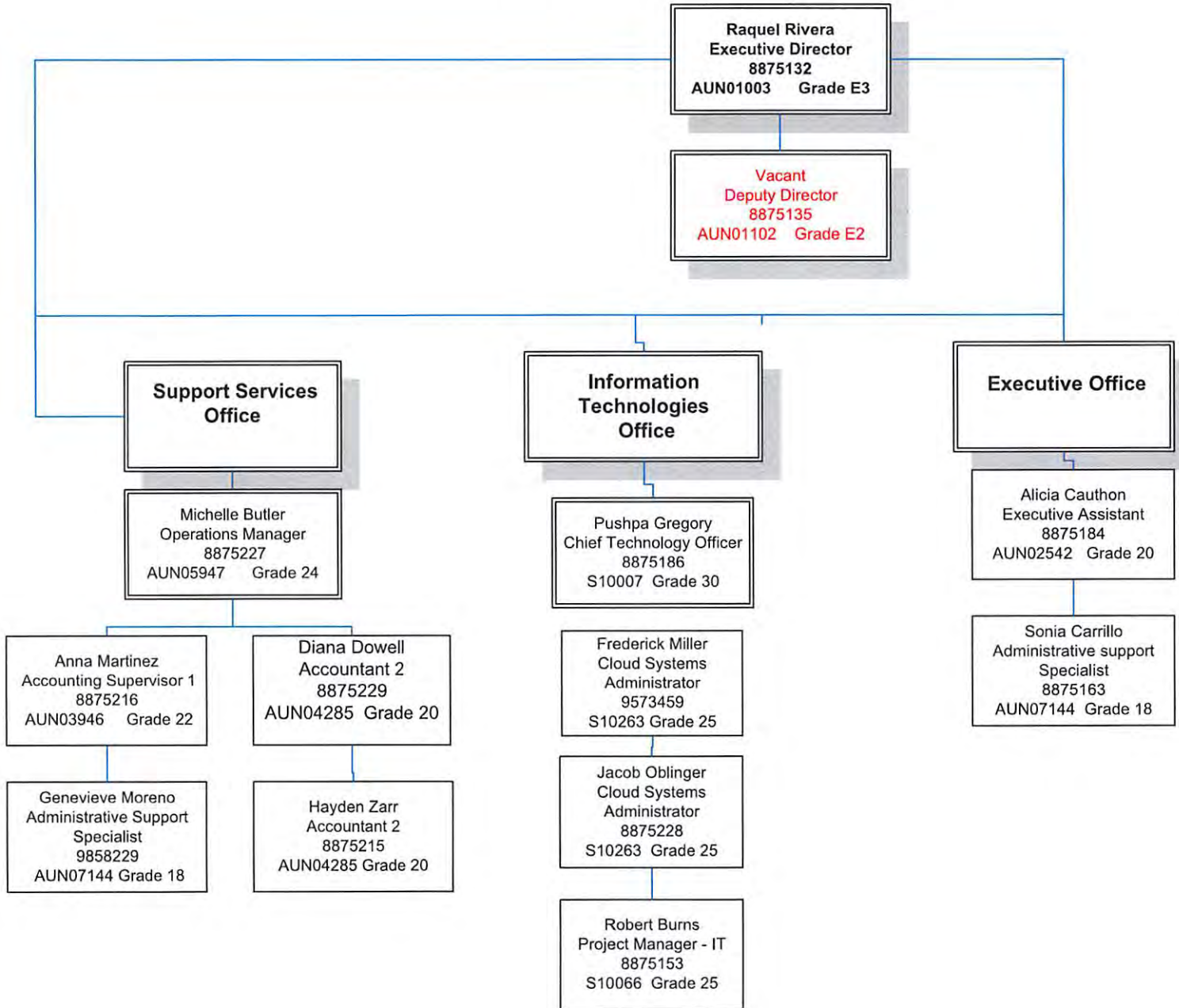
Phone: 480-551-2720

Prepared by: Michelle Butler

Email Address: Michelle.Butler@azmd.gov

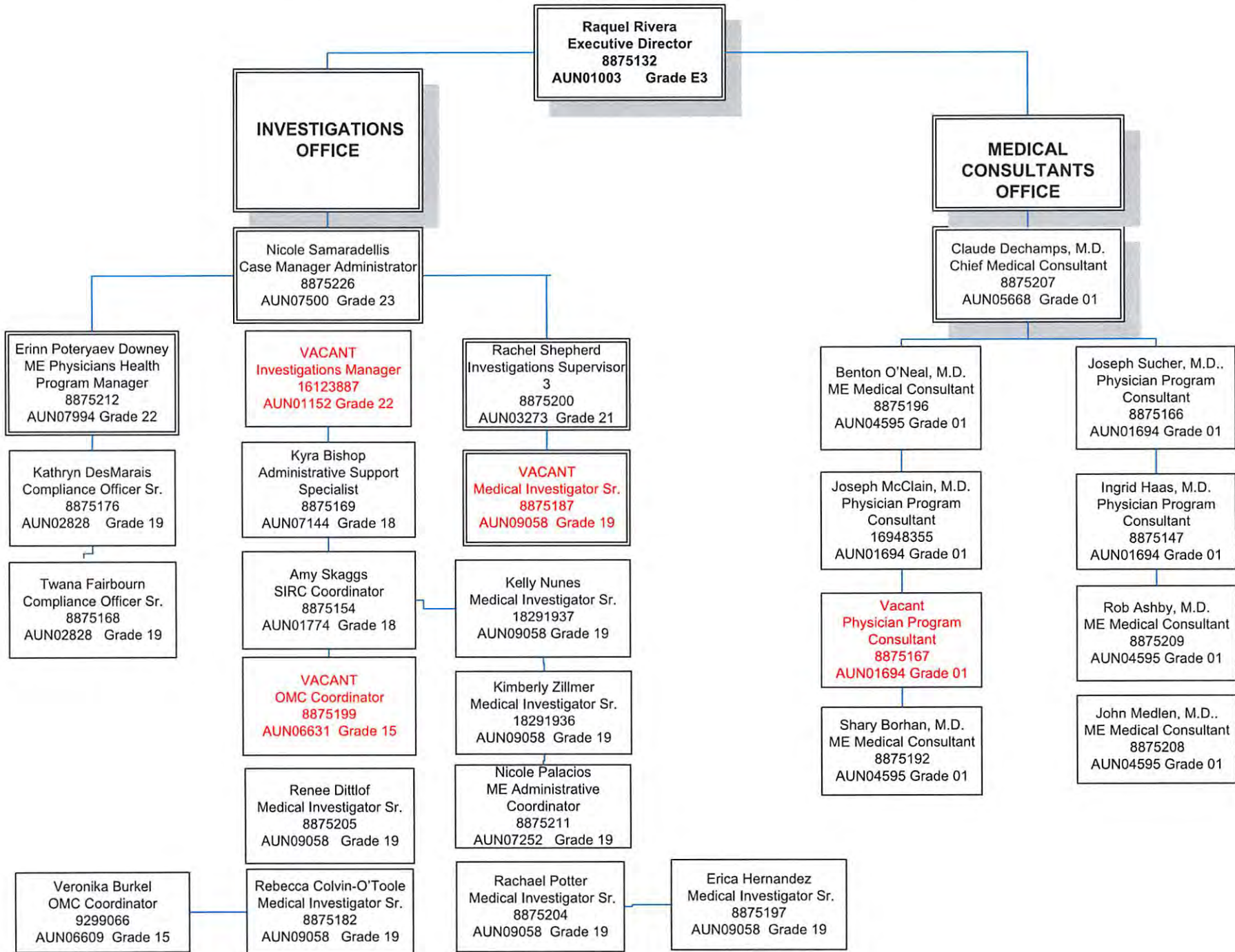
Date Prepared: August 28, 2025

Arizona Medical Board  
and Arizona Regulatory Board of Physician Assistants  
August 11, 2025



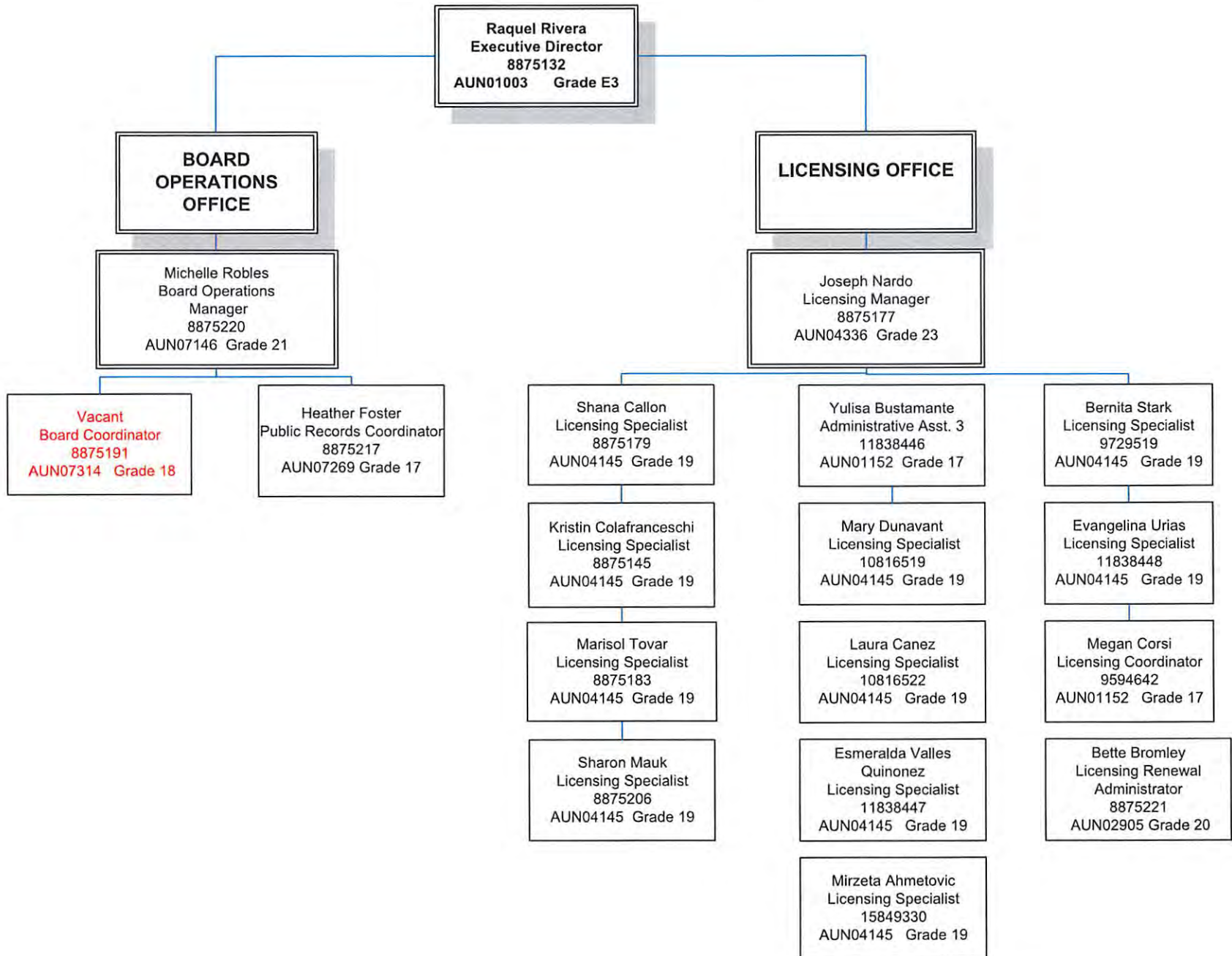
# Arizona Medical Board and Arizona Regulatory Board of Physician Assistants

August 11, 2025



# Arizona Medical Board and Arizona Regulatory Board of Physician Assistants

August 11, 2025



## Revenue Schedule

**Agency:** Arizona Medical Board

**Fund:** AA1000 General Fund

AFIS Code	Category of Receipt and Description	FY 2025 Actuals	FY 2026 Estimate	FY 2027 Request
4339	Other Fees & Charges for Services	9.7	10.2	10.7
4372	Publications & Reproductions	2.5	2.7	2.8
4415	Occupational & Professional Licenses	1,206.3	1,266.6	1,329.9
4419	Other Licenses	28.1	29.5	30.9
4449	Other Fees	249.6	262.1	275.2
4519	Other Fines, Forfeitures, Penalties and Liquidated Damages	73.4	77.1	80.9
4699	Miscellaneous Receipts	0.1	0.1	0.1
<b>General Fund Total:</b>		<b>1,569.6</b>	<b>1,648.3</b>	<b>1,730.5</b>

---

**Forecast Methodology**

---

## Revenue Schedule

**Agency:** Arizona Medical Board

**Fund:** ME2038 Medical Examiners Board Fund

AFIS Code	Category of Receipt and Description	FY 2025 Actuals	FY 2026 Estimate	FY 2027 Request
4339	Other Fees & Charges for Services	44.6	46.0	47.3
4372	Publications & Reproductions	15.8	16.3	16.8
4415	Occupational & Professional Licenses	7,561.5	7,788.3	8,022.0
4419	Other Licenses	165.5	170.5	175.6
4449	Other Fees	1,540.0	1,586.2	1,633.8
4519	Other Fines, Forfeitures, Penalties and Liquidated Damages	274.2	282.4	290.9
4645	Payment Card Transaction Fees Paid	(199.1)	(205.0)	(211.2)
4699	Miscellaneous Receipts	0.1	-	-
4821	Prior Year Reimbursements (Refunds)	0.1	0.1	0.1
<b>Medical Examiners Board Fund Total:</b>		<b>9,402.8</b>	<b>9,684.8</b>	<b>9,975.3</b>

### Forecast Methodology

The Arizona Medical Board anticipates an approximate increase of \$345,000. This increase is based on the increase in the number of applicants and renewals that are anticipated. The approximate revenue that we anticipate for MD & PA Licenses and renewals is \$7,717,000.00 and \$1,268,000.00 respectively.

Forecast Methodology: The Arizona Medical Board forecast methodology is based on a increase of 3% year over year for the Medical Board ME2038 and a 5% increase for the General Fund 1000. This increase is consistent with the boards growing licensee base and prior years revenue as well. The increase to the General Fund includes the additional 5% remitted to the fund per HB2910.

## Revenue Projection and Justification

The Arizona Medical Board anticipates an approximate increase of \$345,000. This increase is based on the increase in the number of applicants and renewals that are anticipated. The approximate revenue that we anticipate for MD & PA Licenses and renewals is \$7,717,000.00 and \$1,268,000.00 respectively.

**Forecast Methodology:** The Arizona Medical Board forecast methodology is based on a increase of 3% year over year for the Medical Board ME2038 and a 5% increase for the General Fund 1000. This increase is consistent with the boards growing licensee base and prior years revenue as well. The increase to the General Fund includes the additional 5% remitted to the fund per HB2910.

Agency	Agency Name	Fund	Fund Name	Revenue Source	Revenue Source Name	FY2025 Actuals	FY2026 Estimate	FY2026 Budget	FY2027 Estimate	FY2028 Estimate	FY2029 Estimate
MEA	Arizona Medical Board	ME2038	Arizona Medical Board Fund	4339	Other Fees & Charges for Services	\$ 44,336.90	\$ 45,667.01	\$ 47,037.02	\$ 48,448.13	\$ 49,901.57	\$ 51,398.62
MEA	Arizona Medical Board	ME2038	Arizona Medical Board Fund	4372	Publications & Reproductions	\$ 156,515.00	\$ 161,210.45	\$ 166,046.76	\$ 171,028.17	\$ 176,159.01	\$ 181,443.78
MEA	Arizona Medical Board	ME2038	Arizona Medical Board Fund	4415	Occupational & Professional Licenses	\$ 7,491,952.57	\$ 7,716,711.15	\$ 7,948,212.48	\$ 8,186,658.86	\$ 8,432,258.62	\$ 8,685,226.38
MEA	Arizona Medical Board	ME2038	Arizona Medical Board Fund	4419	Other Licenses	\$ 164,861.25	\$ 169,807.09	\$ 174,901.30	\$ 180,148.34	\$ 185,552.79	\$ 191,119.37
MEA	Arizona Medical Board	ME2038	Arizona Medical Board Fund	4449	Other Fees & Charges for Services	\$ 1,525,407.10	\$ 1,571,169.31	\$ 1,618,304.39	\$ 1,666,853.52	\$ 1,716,859.13	\$ 1,768,364.90
MEA	Arizona Medical Board	ME2038	Arizona Medical Board Fund	4519	Other Fines, Forfeitures, Penalties and Liquidated Damages	\$ 272,900.00	\$ 281,087.00	\$ 289,519.61	\$ 298,205.20	\$ 307,151.35	\$ 316,365.89
MEA	Arizona Medical Board	ME2038	Arizona Medical Board Fund	4645	Payment Card Transaction Fees Paid	\$ (199,063.49)	\$ (205,035.39)	\$ (211,186.46)	\$ (217,522.05)	\$ (224,047.71)	\$ (230,769.14)
MEA	Arizona Medical Board	ME2038	Arizona Medical Board Fund	4821	Prior Year Reimbursements (Refunds)	\$ 25.00	\$ 25.75	\$ 26.52	\$ 27.32	\$ 28.14	\$ 28.98
						\$ 9,456,934.33	\$ 9,740,642.36	\$ 10,032,861.63	\$ 10,333,847.48	\$ 10,643,862.90	\$ 10,963,178.79

Note: Actuals obtained from AZ360 report, estimates based on a baseline 3% year increase (based on licensee base growth rate) with the exception of credit card transaction fees.

Agency	Agency Name	Fund	Fund Name	Revenue Source	Revenue Source Name	FY2025 Actuals	FY2026 Estimate	FY2026 Budget	FY2027 Estimate	FY2028 Estimate	FY2029 Estimate
MEA	Arizona Medical Board	1000	Arizona Medical Board Fund	4339	Other Fees & Charges for Services	\$ 9,675.10	\$ 10,158.86	\$ 10,666.80	\$ 11,200.14	\$ 11,760.14	\$ 12,348.15
MEA	Arizona Medical Board	1000	Arizona Medical Board Fund	4372	Publications & Reproductions	\$ 2,505.00	\$ 2,630.25	\$ 2,761.76	\$ 2,899.85	\$ 3,044.84	\$ 3,197.09
MEA	Arizona Medical Board	1000	Arizona Medical Board Fund	4415	Occupational & Professional Licenses	\$ 1,207,351.95	\$ 1,267,719.55	\$ 1,331,105.52	\$ 1,397,660.80	\$ 1,467,543.84	\$ 1,540,921.03
MEA	Arizona Medical Board	1000	Arizona Medical Board Fund	4419	Other Licenses	\$ 27,988.75	\$ 29,388.19	\$ 30,857.60	\$ 32,400.48	\$ 34,020.50	\$ 35,721.53
MEA	Arizona Medical Board	1000	Arizona Medical Board Fund	4449	Other Fees & Charges for Services	\$ 247,968.00	\$ 260,366.40	\$ 273,384.72	\$ 287,053.96	\$ 301,406.65	\$ 316,476.99
MEA	Arizona Medical Board	1000	Arizona Medical Board Fund	4519	Other Fines, Forfeitures, Penalties and Liquidated Damages	\$ 69,221.02	\$ 72,682.07	\$ 76,316.17	\$ 80,131.98	\$ 84,138.58	\$ 88,345.51
MEA	Arizona Medical Board	1000	Arizona Medical Board Fund	4645	Payment Card Transaction Fees Paid	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
MEA	Arizona Medical Board	1000	Arizona Medical Board Fund	4821	Prior Year Reimbursements (Refunds)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
						\$ 1,564,709.82	\$ 1,642,945.31	\$ 1,725,092.58	\$ 1,811,347.21	\$ 1,901,914.57	\$ 1,997,010.29

Note: Actuals obtained from AZ360 report, estimates based on a baseline 5% year increase (based on licensee base growth rate and increase of revenue remitted to the GF per HB2910).

## Sources and Uses

**Agency:** Arizona Medical Board

**Fund:** ME2038 Medical Examiners Board Fund

Funds are used to license, regulate, and conduct examinations of medical doctors and physician's assistants. Revenues are provided by the monies collected by the Board from the examination and licensing of physicians and physician assistants.

### Cash Flow Summary

	FY 2025 Actuals	FY 2026 Estimate	FY 2027 Request
Beginning Balance	3,020.6	4,106.8	5,318.9
Revenue (from Revenue Schedule)	9,402.8	9,684.8	9,975.3
<b>Total Available</b>	<b>12,423.4</b>	<b>13,791.6</b>	<b>15,294.2</b>
Total Appropriated Disbursements	8,316.6	8,472.7	8,784.4
Total Non-Appropriated Disbursements	-	-	-
Balance Forward to Next Year	4,106.8	5,318.9	6,509.8

### Appropriated Expenditure

Expenditure Categories	FY 2025 Actuals	FY 2026 Estimate	FY 2027 Request
Personal Services	3,619.5	3,960.4	4,080.4
Employee Related Expenditures	1,321.2	1,584.4	1,626.1
Professional & Outside Services	1,712.3	1,305.0	1,305.0
Travel In-State	8.8	13.0	13.0
Travel Out-Of-State	7.5	13.0	13.0
Food	-	-	-
Aid To Organizations & Individuals	-	-	-
Other Operating Expenditures	1,512.2	1,541.5	1,691.5
Equipment	-	-	-
Capital Outlay	-	-	-
Capital Equipment	-	-	-
Non-Capital Equipment	76.7	55.4	55.4
Debt Service	-	-	-
Cost Allocation & Indirect Costs	-	-	-
Transfers-Out	12.8	-	-
<b>Appropriated Expenditure Sub-Total:</b>	<b>8,271.0</b>	<b>8,472.7</b>	<b>8,784.4</b>
Non-Lapsing Authority from Prior Years	-	-	-
Administrative Adjustments	45.7	-	-
Capital Projects (Land, Bldgs, Improv)	-	-	-
Appropriated 27th Pay Roll	-	-	-
Legislative Fund Transfers	-	-	-
IT Project Transfers	-	-	-
Proposed Fund Transfer	-	-	-

## Sources and Uses

<b>Agency:</b>	<b>Arizona Medical Board</b>
----------------	------------------------------

<b>Fund:</b>	<b>ME2038 Medical Examiners Board Fund</b>
--------------	--

Residual Equity Transfer	-	-	-
Transfer Due to Fund Balance Cap	-	-	-
Prior Committed or Obligated Expenditures (no entry for AY)	-	-	-
Non-Appropriated 27th Pay Roll	-	-	-
<b>Appropriated Expenditure Total:</b>	<b>8,316.6</b>	<b>8,472.7</b>	<b>8,784.4</b>
<b>Appropriated FTE</b>	<b>63.5</b>	<b>63.5</b>	<b>66.5</b>

<b>Non-Appropriated Expenditure</b>
-------------------------------------

<b>Expenditure Categories</b>	<b>FY 2025 Actuals</b>	<b>FY 2026 Estimate</b>	<b>FY 2027 Request</b>
Personal Services	-	-	-
Employee Related Expenditures	-	-	-
Professional & Outside Services	-	-	-
Travel In-State	-	-	-
Travel Out-Of-State	-	-	-
Food	-	-	-
Aid To Organizations & Individuals	-	-	-
Other Operating Expenditures	-	-	-
Equipment	-	-	-
Capital Outlay	-	-	-
Capital Equipment	-	-	-
Non-Capital Equipment	-	-	-
Debt Service	-	-	-
Cost Allocation & Indirect Costs	-	-	-
Transfers-Out	-	-	-
<b>Non-Appropriated Expenditure Sub-Total:</b>	-	-	-
Non-Lapsing Authority from Prior Years	-	-	-
Administrative Adjustments	-	-	-
Capital Projects (Land, Bldgs, Improv)	-	-	-
Appropriated 27th Pay Roll	-	-	-
Legislative Fund Transfers	-	-	-
IT Project Transfers	-	-	-
Proposed Fund Transfer	-	-	-
Residual Equity Transfer	-	-	-
Transfer Due to Fund Balance Cap	-	-	-
Prior Committed or Obligated Expenditures (no entry for AY)	-	-	-
Non-Appropriated 27th Pay Roll	-	-	-

## Funding Issue Narrative

**Agency:** Arizona Medical Board

**Issue:** 1 Modernizing of Agency Public facing websites

**Description of Issue:** The Agencies' current websites were developed more than 10 years ago by internal IT staff. The websites use older technology, are not fully ADA compliant and do not meet the increasing expectations of Arizona consumers. These websites are hosted on the Agency Azure environment, which incur costs and resources for hosting and maintenance.

Additionally, the current websites do not align with the new branding guidelines established by the State for all state agencies. The DOJ mandate requires that all state agencies meet the WCAG 2.1 Level AA rules related to accessibility standards. The AZ state accessibility policy mandates the requirements below.

Due to old technology our current website does not meet a lot of these requirements completely and require rewrites to be fully compliant with the current state policy. Our current website is not compliant with the following requirements:

- Repetitive content – State Accessibility policy
- Image maps - State Accessibility policy
- Forms - State Accessibility policy
- Applets/Plug-ins - State Accessibility policy
- Biometric identification - State Accessibility policy
- Equivalent Facilitation - State Accessibility policy
- ADA Accessibility for web and mobile use – DOJ Mandate

Our website will not meet the compliance date of 2026. However, if funding is obtained, the Agency plans to initiate this project in July 2026.

**Proposal:** The Agency is requesting a one-time additional appropriation of \$150,000 in FY 2027 to fund the modernization of the public facing websites for the Arizona Medical Board and the Arizona Regulatory Board of Physician Assistants. The \$150,000 is the full quoted cost of the project. The additional one-time appropriation request of \$150,000 in FY 2027 will support the estimated costs of moving both Agency websites the Statewide Agency Platform.

**Alternatives Considered:** The alternatives considered are as follows:  
a) Undertake the custom development of the two websites using an outside contractor. The Agency has rejected this option as the cost of contracting outside the Agency is estimated to exceed the quote provided by ADOA. Additionally, this would result in over \$43,000 in continued costs related to hosting, maintenance and compliance to State standards and would not account for any periodic changes in State branding efforts. Currently, the Agency IT team lacks the staffing resources needed to develop, coordinate and manage a project of this scale. This alternative would also be contrary to the Executive's strategy to move toward a universal platform for State agencies to obtain the full benefit of the State's enterprise purchasing power.

Contractor cost: \$100 per hour  
Total development hours needed for 2 websites:  $1040 * 2 = 2080$   
Total Amount for contractor: 208000  
Additional hours spent by internal staff (Requirements, Design and Testing) = 300  
@50 per hour  
Total for staff: 15000  
Total estimated development cost for project: \$223000  
Yearly maintenance cost: \$43200

b) Remaining with the current websites  
The Agency also rejects this option as it cannot continue to use the current websites due to the following reasons:  
• Technology Debt  
• Outdated technology  
• Not complaint with state and DOJ mandates (ADA compliance)  
• Feedback from stakeholders regarding usability  
Additionally, revamping the website and use of updated technology will help the Agencies expand access to healthcare information available to licensees and consumers. Several of state agencies are already on the new website that is developed and hosted by the Digital government team at ADOA- ASET. Their product offering meets all the DOJ Accessibility mandates and the AZ state policies and branding standards.

## Funding Issue Narrative

**Agency:** Arizona Medical Board

**Issue:** 1 **Modernizing of Agency Public facing websites**

**Impact of Not Funding This Year:** If the requested additional appropriation of \$150,000 is not provided, the Agency will be forced to continue to rely on outdated technology that is currently not aligned with compliance, security, or branding standards while incurring increased costs for hosting and maintenance, making it difficult to address licensee and consumer reports of difficulty navigating the Board's websites and the DOJ mandate related to ADA accessibility of the Board's websites.

**Statutory Reference:**

**Equipment to be Purchased (if applicable):** N/A

**Classification of New Positions:** N/A

**Annualization(s):** N/A

**Alignment with Agency's Strategic Plan or Statutory Responsibilities:** The Agency currently has a strategic measure related to the number of public awareness activities, training opportunities, and other public notifications published on the Board website or transmitted to licensees via e-mail blast. However, the Agency also plans to utilize user satisfaction surveys and measure website traffic to determine the effectiveness of website modernization in attracting new and return users. The Agency can also evaluate the average session duration times for users to determine if increased session times are strong indicators of engaged content and a positive user experience. The Agency may also be able to measure conversion rates to track the percentage of users who complete a desire action such as completing a license application online or filing a complaint to evaluate the effectiveness of desire actions and the Agencies ability to walk users through their desire goals.

**Impact on Historically Underserved, Marginalized, or Adversely Affected Groups:** A modernized and accessible website plays a critical role in promoting health equity in Arizona by ensuring that all individuals, regardless of their abilities or socioeconomic status, can access vital health information and services online. Modernizing the websites to include a mobile-friendly design can improve accessibility of information for all Arizonans but especially those with disabilities, limited literacy, or limited broadband access. This can result in improved patient and licensee engagement, reduced health disparities, and increased trust in healthcare providers.

**How has feedback been incorporated from groups directly impacted by proposal?:** The Board has received feedback from consumers, licensees, and legislators that the current website is difficult to navigate. Licensing survey results also comment on the outdated appearance of the Board's websites and confusion navigating the pages to find information. Board staff also reported spending increased time navigating consumers through the website.

**Description of how this furthers the Governor's priorities:** Modernization of the Agency's websites will support Keeping Arizona Safe by ensuring public awareness of the Board and its Mission to protect the public by providing easily accessible information about the Arizona Medical Practice Act and the resources available to them.

Additionally, revamping the website and use of updated technology will help the Agencies expand access to healthcare information available to licensees and consumers. Several of state agencies are already on the new website that is developed and hosted by the Digital government team at ADOA-ASET. Their product offering meets all the DOJ Accessibility mandates and the AZ state policies and branding standards.

**Issue:** 2 **Incorporating the use of Investigative Aides to Resolve Cases in a Timely Manner**

## Funding Issue List

**Agency:** Arizona Medical Board

		FY 2027				
Priority	Funding Issue Title	Total FTE	Total Amount	General Fund	Other Appropriated Funds	Non- Appropriated Funds
1	Modernizing of Agency Public facing websites	-	150.0	-	150.0	-
2	Incorporating the use of Investigative Aides to Resolve Cases in a Timely Manner	3.0	161.7	-	161.7	-
<b>Total:</b>		<b>3.0</b>	<b>311.7</b>	<b>-</b>	<b>311.7</b>	<b>-</b>

## Funding Issue Detail

**Agency:** Arizona Medical Board

**Issue:** 1 Modernizing of Agency Public facing websites

**Calculated ERE:**  
**Uniform Allowance:**

**Program:** Licensing, Regulation, & Rehabilitation  
**Fund:** ME2038 Medical Examiners Board Fund (Appropriated)

Expenditure Categories	FY 2027
7000 Other Operating Expenditures	150.0
<b>Program/Fund Total:</b>	<b>150.0</b>

**Issue:** 2 Incorporating the use of Investigative Aides to Resolve Cases in a Timely Manner

**Calculated ERE:** 41.7  
**Uniform Allowance:**

**Program:** Licensing, Regulation, & Rehabilitation  
**Fund:** ME2038 Medical Examiners Board Fund (Appropriated)

Expenditure Categories	FY 2027
FTE FTE	3.0
6000 Personal Services	120.0
6100 Employee Related Expenditures	41.7
<b>Subtotal Personal Services and ERE</b>	<b>161.7</b>
<b>Program/Fund Total:</b>	<b>161.7</b>

### Potential Funding Issues

Issue Title: Modernizing of Agency Public facing websites

Issue Number: #1

	FY 2026	FY 2027	FY 2028	FY 2029
FTE Positions				
GF				
OAF		\$150,000		
NAF				
<b>Total Funding</b>		<b>\$150,000</b>		

### Summary

*The Agency is requesting a one-time additional appropriation of \$150,000 in FY 2027 to fund the modernization of the public facing websites for the Arizona Medical Board and the Arizona Regulatory Board of Physician Assistants. The \$150,000 is the full quoted cost of the project.*

*The additional one-time appropriation request of \$150,000 in FY 2027 will support the estimated costs of moving both Agency websites the Statewide Agency Platform.*

### Background

*The Agencies' current websites were developed more than 10 years ago by internal IT staff. The websites use older technology, are not fully ADA compliant and do not meet the increasing expectations of Arizona consumers. These websites are hosted on the Agency Azure environment, which incur costs and resources for hosting and maintenance. Additionally, the current websites do not align with the new branding guidelines established by the State for all state agencies. The DOJ mandate requires that all state agencies meet the WCAG 2.1 Level AA rules related to accessibility standards. The AZ state accessibility policy mandates the requirements below.*

*Due to old technology our current website does not meet a lot of these requirements completely and require rewrites to be fully compliant with the current state policy. Our current website is not complaint with the following requirements:*

- *Repetitive content – State Accessibility policy*
- *Image maps - State Accessibility policy*

Katie Hobbs  
Governor

Raquel Rivera  
Executive Director

- *Forms - State Accessibility policy*
- *Applets/Plug-ins - State Accessibility policy*
- *Biometric identification - State Accessibility policy*
- *Equivalent Facilitation - State Accessibility policy*
- *ADA Accessibility for web and mobile use – DOJ Mandate*

*Our website will not meet the compliance date of 2026. However, if funding is obtained, the Agency plans to initiate this project in July 2026.*

### **Options Considered**

*The alternatives considered are as follows:*

- a) Undertake the custom development of the two websites using an outside contractor.*

*The Agency has rejected this option as the cost of contracting outside the Agency is estimated to exceed the quote provided by ADOA. Additionally, this would result in over \$43,000 in continued costs related to hosting, maintenance and compliance to State standards and would not account for any periodic changes in State branding efforts. Currently, the Agency IT team lacks the staffing resources needed to develop, coordinate and manage a project of this scale. This alternative would also be contrary to the Executive's strategy to move toward a universal platform for State agencies to obtain the full benefit of the State's enterprise purchasing power.*

*Contractor cost: \$100 per hour*

*Total development hours needed for 2 websites: 1040 \* 2 = 2080*

*Total Amount for contractor: 208000*

*Additional hours spent by internal staff (Requirements, Design and Testing) = 300*

*@50 per hour*

*Total for staff: 15000*

*Total estimated development cost for project: \$223000*

*Yearly maintenance cost: \$43200*

- b) Remaining with the current websites*

*The Agency also rejects this option as it cannot continue to use the current websites due to the following reasons:*

- *Technology Debt*
- *Outdated technology*
- *Not complaint with state and DOJ mandates (ADA compliance)*
- *Feedback from stakeholders regarding usability*

- Agency is on path to digital modernization

*The Board has not received any grants or federal funds to support the modernization of the websites.*

### **Why is the recommended option the best option?**

*Moving the Boards to the Agency Platform provided by the Digital Government group at ADOA-ASET will be the best option for the Board as we move toward digital modernization. In addition to modernizing the website, this move will allow the websites to be remodeled consistent with other State agencies, without the continued investments in hosting, maintenance, and coding due to the outdated technology currently utilized by the Boards. The modernization of the website would include restructuring and refreshing the data on the website, as well as the added benefit of allowing select staff to make quick website updates in lieu of entering a service desk ticket to IT staff, increasing efficiency and timeliness of website changes and accuracy of information provided to licensees and consumers. The new platform will comply with all policies, standards and security standards set forth by the ADOA ASET and AZ Homeland security and align with the new state branding guidelines including ADA compliance and technical specifications.*

### **Outcomes**

1. Modernizing the Arizona Medical Board's website has the potential to significantly improve the lives of Arizonans by enhancing patient safety, transparency, and access to information including education and/or resources for both licensees, consumers, and legislators. This includes easier access to physician information, enhanced reporting, and increased accountability.
2. A modernized and accessible website plays a critical role in promoting health equity in Arizona by ensuring that all individuals, regardless of their abilities or socioeconomic status, can access vital health information and services online. Modernizing the websites to include a mobile-friendly design can improve accessibility of information for all Arizonans but especially those with disabilities, limited literacy, or limited broadband access. This can result in improved patient and licensee engagement, reduced health disparities, and increased trust in healthcare providers.
3. The Board has received feedback from consumers, licensees, and legislators that the current website is difficult to navigate. Licensing survey results also comment on the outdated appearance of the Board's websites and confusion navigating the pages to find information. Board staff also reported spending increased time navigating consumers through the website.

### **Governor's Priorities Supported**

*Modernization of the Agency's websites will support Keeping Arizona Safe by ensuring public awareness of the Board and its Mission to protect the public by providing easily accessible information about the Arizona Medical Practice Act and the resources available to them.*



1740 W. Adams Street, Ste. 4000 Phoenix, AZ 85007  
Phone: (480) 551-2700 · Toll Free (877) 255-2212 · Website: [AZMD.GOV](http://AZMD.GOV)

**MEDICAL BOARD**  
**&**  
**REGULATORY BOARD OF**  
**PHYSICIAN ASSISTANTS**

Katie Hobbs  
Governor

Raquel Rivera  
Executive Director

---

*Additionally, revamping the website and use of updated technology will help the Agencies expand access to healthcare information available to licensees and consumers. Several of state agencies are already on the new website that is developed and hosted by the Digital government team at ADOA-ASET. Their product offering meets all the DOJ Accessibility mandates and the AZ state policies and branding standards.*

**Performance Measures that will be used to evaluate the outcome**

*The Agency currently has a strategic measure related to the number of public awareness activities, training opportunities, and other public notifications published on the Board website or transmitted to licensees via e-mail blast. However, the Agency also plans to utilize user satisfaction surveys and measure website traffic to determine the effectiveness of website modernization in attracting new and return users. The Agency can also evaluate the average session duration times for users to determine if increased session times are strong indicators of engaged content and a positive user experience. The Agency may also be able to measure conversion rates to track the percentage of users who complete a desire action such as completing a license application online or filing a complaint to evaluate the effectiveness of desire actions and the Agencies ability to walk users through their desire goals.*



Raquel Rivera &lt;raquel.rivera@azmd.gov&gt;

---

**Fwd: Arizona Medical Board websites rewrite cost**

1 message

**Pushpa Gregory** <pushpa.gregory@azmd.gov>

Fri, Jun 6, 2025 at 7:25 AM

To: Raquel Rivera &lt;raquel.rivera@azmd.gov&gt;, Michelle Butler &lt;michelle.butler@azmd.gov&gt;

Ladies

This is the response I received from Justin Turner who is my contact from ADOA for the [azmd.gov](http://azmd.gov) and [azpa.gov](http://azpa.gov) website rewrite project. This group has written and managed the process for more than 40 agencies including Cosmo and DO boards.

THis is the cost for building the website. At this time there is no maintenance or hosting costs.

I would like to discuss this in our budget meeting today from a planning point of view.

**Thanks,**  
**Pushpa Gregory**  
**Chief Technology Officer**  
**Arizona Medical Board**  
**480-551-2729**

----- Forwarded message -----

From: **Justin Turner** <[justin.turner@azdoa.gov](mailto:justin.turner@azdoa.gov)>

Date: Thu, Jun 5, 2025 at 5:54 PM

Subject: Re: Arizona Medical Board websites rewrite cost

To: Pushpa Gregory <[pushpa.gregory@azmd.gov](mailto:pushpa.gregory@azmd.gov)>Cc: devteam <[devteam@azmd.gov](mailto:devteam@azmd.gov)>, William Sizemore <[William.Sizemore@azdoa.gov](mailto:William.Sizemore@azdoa.gov)>, Cheyenne Mcfadden <[cheyenne.mcfadden@azdoa.gov](mailto:cheyenne.mcfadden@azdoa.gov)>

Hi Pushpa - I went back through and did an analysis of both of your current sites as well as looked at each of the agency website projects that have been awarded this past year. For a straight migration of these sites without a lot of custom development or redesign work, I expect both sites could be rebuilt onto our platform for a combined cost of 110-150k and would use the higher number for any budget requests. For comparison, here are the costs for some of the website projects we did this past year. While these are not entirely comparable, it should give you a pretty good idea of the range you can expect.

Department of Housing 120k (Already on Drupal)  
SPO 90K (Two sites merged into 1, already on Drupal)  
DLLC - 170k (Complete rebuild, not already on Drupal)  
ACDHH - 147k (Equivalent in scope to your project, also not already on Drupal)

Thanks - jt

--

**Justin Turner** | Director, Digital Government & Enterprise Programs  
ADOA - Arizona Strategic Enterprise Technology (ASET) Office



On Thu, May 29, 2025 at 11:45 AM Pushpa Gregory <[pushpa.gregory@azmd.gov](mailto:pushpa.gregory@azmd.gov)> wrote:  
Justin

Good Morning. Hope you are doing well.

Were you able to ascertain an approximate cost for the websites re-write.  
I am hoping to include that in the budget ask.

**Thanks,  
Pushpa Gregory  
Chief Technology Officer  
Arizona Medical Board  
480-551-2729**



**ADA.gov**

U.S. Department of Justice  
Civil Rights Division

# Fact Sheet: New Rule on the Accessibility of Web Content and Mobile Apps Provided by State and Local Governments

April 08, 2024

On April 24, 2024, the Federal Register published the Department of Justice's (Department) final rule updating its regulations for Title II of the Americans with Disabilities Act (ADA). The final rule has specific requirements about how to ensure that web content and mobile applications (apps) are accessible to people with disabilities.

## Guidance & Resources

Read this to get specific guidance about this topic.

For a beginner-level introduction to a topic, view [Topics](#)

For information about the legal requirements, visit [Law, Regulations & Standards](#)

**Purpose of this fact sheet:** This fact sheet gives a summary of the rule. The summary is designed to provide introductory information about the rule's requirements, particularly for people who may not have a legal background. [For more information, please read the full rule.](#) The [official version of the rule](#) is published in the Federal Register.

---

## What is Title II of the Americans with Disabilities Act (ADA)?

[Title II of the ADA](#) requires state and local governments to make sure that their services, programs, and activities are accessible to people with disabilities. Title II applies to all services, programs, or activities of state and local governments, from adoption services to zoning regulation. This includes the services, programs, and activities that state and local governments offer online and through mobile apps.

## Terms in this fact sheet

Title II uses the term “public entities” to describe who it applies to, but in this fact sheet, we call these “state and local governments.”

## What is a rule?

A regulation, also called a “rule,” is a set of requirements issued by a federal agency for laws passed by Congress. When Congress passed the ADA, it gave the Department the authority to make regulations that explain the rules for Titles II and III of the ADA. A regulation usually

has two parts. The first part is regulatory text. The second part provides information about the regulatory text and what it means, which is sometimes in an appendix in the rule.

### **How did the Department make this rule?**

The Department made this rule using a process sometimes called “notice and comment rulemaking.” As part of this process, the Department published a Notice of Proposed Rulemaking (NPRM). The NPRM was basically a first draft of the regulation. It let the public know about the requirements the Department was considering and gave an opportunity for feedback.

The Department got feedback from the public on the NPRM. Based on that feedback, the Department made changes to certain parts of the rule. A description of the feedback the Department got and how it updated the rule is available in the appendix in the [rule](#).

### **Who has to follow the web and mobile app accessibility requirements in the rule?**

Like the rest of Title II, the rule applies to all state and local governments (which includes any agencies or departments of state or local governments) as well as special purpose districts, Amtrak, and other commuter authorities.

State and local governments that contract with other entities to provide public services for them (like non-profit organizations that run drug treatment programs on behalf of a state agency) also have to make sure that their contractors follow Title II.

Examples of state and local governments include:

- State and local government offices that provide benefits and/or social services, like food assistance, health insurance, or employment services
- Public schools, community colleges, and public universities

- State and local police departments
- State and local courts
- State and local elections offices
- Public hospitals and public healthcare clinics
- Public parks and recreation programs
- Public libraries
- Public transit agencies

For more information about the responsibilities of state and local governments under Title II, [visit our State and Local Governments page](#).

## The Reasons the Department Set Specific Requirements for Web and Mobile App Accessibility

---

State and local governments provide many of their services, programs, and activities through websites and mobile apps. When these websites and mobile apps are not accessible, they can create barriers for people with disabilities.

- For example, individuals who are blind may use a screen reader to deliver visual information on a website or mobile app as speech. A state or local government might post an image on its website that provides information to the public. If the website does not include text describing the image (sometimes called “alternative text” or “alt text”), individuals who are blind and who use screen readers may have no way of knowing what is in the image because a screen reader cannot “read” an image.

Websites and mobile apps that are not accessible can make it difficult or impossible for people with disabilities to access government services, like ordering mail-in ballots or getting tax information, that are quickly and easily available to other members of the public online. Sometimes, inaccessible **s can keep people with disabilities from joining or fully**

participating in civic or other community events like town meetings or programs at their child's school.

This rule will help make sure people with disabilities have access to state and local governments' services, programs, and activities available on websites and mobile apps. This rule will also provide state and local governments with more clarity about what they have to do to comply with the ADA.

You can find more information about why the Department made this rule in the section of the [rule](#) called "Need for Department Action."

## Highlights of the Requirements in the Rule

---

The rule's requirements for making web content and mobile apps accessible are highlighted below. The full [rule](#) explains these requirements in more detail.

### **Requirement: The Web Content Accessibility Guidelines (WCAG) Version 2.1, Level AA is the technical standard for state and local governments' web content and mobile apps.**

- This rule sets a specific technical standard that state and local governments must follow to meet their existing obligations under Title II of the ADA for web and mobile app accessibility.
- WCAG, [the Web Content Accessibility Guidelines](#), is a set of guidelines that say what is needed for web accessibility, such as requirements for captions for videos. WCAG is developed by the [World Wide Web Consortium](#).
- You can find more information about why the Department picked WCAG 2.1, technical standard for state and local governments' web

content and mobile apps in the [rule](#) in the section of the appendix called “Technical Standard – WCAG 2.1 Level AA.”

### What is a technical standard?

A technical standard says specifically what is needed for something to be accessible. For example, the existing [ADA Standards for Accessible Design](#) are technical standards that say what is needed for a building to be physically accessible under the ADA, such as how wide a door must be or how steep a ramp can be.

## **Requirement: State and local governments’ web content usually needs to meet WCAG 2.1, Level AA.**

- The rule applies to web content that a state or local government provides or makes available. This includes when a state or local government has an arrangement with someone else who provides or makes available web content for them.
  - **Example:** If a county web page lists the addresses and hours of operation for all county parks, that web page must meet WCAG 2.1, Level AA even if a local web design company made the web page and updates it for the county.

### What is web content?

“Web content” is defined as the information and experiences available on the web, like text, images, sound, videos, and documents. You can find more information about how the Department defines “web content” in the [rule](#) in the section of the appendix called “Section 35.104 Definitions.”

## Requirement: State and local governments' mobile apps usually need to meet WCAG 2.1, Level AA

- The rule applies to mobile apps that a state or local government provides or makes available. This includes when a state or local government has an arrangement with someone else who provides or makes available a mobile app for them.
  - **Example:** If a city lets people pay for public parking using a mobile app, that mobile app must meet WCAG 2.1, Level AA even if the app is run by a private company.

### What is a mobile app?

Mobile apps are software applications that are downloaded and designed to run on mobile devices like smartphones and tablets. You can find more information about how the Department defines mobile apps in the [rule](#) in the section of the appendix called “Definitions.”

### Can state and local governments provide web content or mobile apps that follow a higher standard than WCAG 2.1, Level AA?

Yes, this rule does not stop a state or local government from using designs, methods, or techniques as alternatives to WCAG 2.1, Level AA if the state or local government can prove the alternatives provide the same or more accessibility and usability. The rule refers to this as “equivalent facilitation.” The rule allows this so that state and local governments can have some flexibility, while also making sure that people with disabilities still have equal access to state and local government web content and mobile apps.

- **Example:** There may be new web accessibility standards that are developed in the future, such as WCAG Version 3.0. Under this rule, a state parks department would probably be allowed to create a new mobile app for campground reservations that meets a future standard

if the standard provides the same or more accessibility and usability than WCAG 2.1, Level AA.

## **Exceptions: In limited situations, some kinds of web content and content in mobile apps do not have to meet WCAG 2.1, Level AA.**

- It is important that state and local governments can prioritize so they can choose the most important content — like current or commonly used information — to make accessible to people with disabilities quickly.
- There are limited exceptions for some kinds of content that are not as frequently used or that may be particularly hard for state and local governments to address right away.
- If an exception applies to certain content, it means that content would not have to meet WCAG 2.1, Level AA.
- In the next section, we describe the exceptions and provide examples of how they might apply. We also give examples of when the exceptions would not apply.



### **What the exceptions do not change**

The ADA requires that state and local governments must provide individuals with disabilities with effective communication, reasonable modifications, and an equal opportunity to participate in or benefit from their services, programs, and activities. So even when web content or content in mobile apps does not have to meet WCAG 2.1, Level AA, a state or local government would likely still need to provide the content to a person with a disability who needs it in a format that is accessible to them.

- Learn more about existing ADA obligations to ensure effective communication.

- Learn more about existing ADA obligations to make reasonable modifications.

# Summary of the Exceptions

---

## 1. Archived web content

State and local governments' websites often include a lot of content that is not currently used. This information may be outdated, not needed, or repeated somewhere else. Sometimes, this information is archived on the website.

- Web content that meets **all four** of the following points would not need to meet WCAG 2.1, Level AA:
  1. The content was created before the date the state or local government must comply with this rule, or reproduces paper documents or the contents of other physical media (audiotapes, film negatives, and CD-ROMs for example) that were created before the government must comply with this rule, **AND**
  2. The content is kept only for reference, research, or recordkeeping, **AND**
  3. The content is kept in a special area for archived content, **AND**
  4. The content has not been changed since it was archived.
- **Example:** A water quality report from 1998 that a state has stored in an "archive" section of its website and has not updated would probably fall under the exception. The exception would also probably apply to handwritten research notes or photos that go with the 1998 water quality report that the state scans and posts to its website in the archive section.

**The exception does not apply unless all four points are present. If any point is missing, the content generally must meet WCAG 2.1, Level AA unless another exception applies.**

- **Example:** City council meeting minutes created after the date the city must comply with this rule would **not** fall under the exception even if they are posted in the “archive” section of the city’s website. The meeting minutes would probably have to comply with WCAG 2.1, Level AA, because this content was created after the time the city had to comply with this rule.
- **Example:** A spreadsheet of 2021 COVID-19 statistics posted in the “archive” section of a county health department’s website would probably not fall under the exception if the spreadsheet is later edited and reposted in the archive. The exception would probably **not** apply, and the spreadsheet would probably have to comply with WCAG 2.1, Level AA, because the content was changed after it was first posted in the archive.
- **Example:** A PDF document that includes a current map of a county park that is based on data collected after the county was required to comply with this rule would probably not fall under the exception even if the document is posted in the “archive” section of the county’s website. The PDF provides current information about the park. The exception would probably **not** apply, and the PDF would probably have to comply with WCAG 2.1, Level AA, because the content is not kept only for reference, research, or recordkeeping.

---

**What the exception does not change**

The ADA requires that state and local governments have to provide individuals with disabilities with effective communication, reasonable modifications, and an equal opportunity to participate in or benefit from their services, programs, and activities.

- **Example:** If a person with a hearing disability requests access to a city's video that is archived, one way that the city could provide effective communication to the person is by adding captions to the video and sharing a copy of the captioned video file with the person.

---

## 2. Preexisting conventional electronic documents

Some state and local governments have a lot of old documents, like PDFs, on their website. It can sometimes be hard to make these documents meet WCAG 2.1, Level AA.

- Documents that meet **both** of the following points usually do not need to meet WCAG 2.1, Level AA, except in some situations:
  1. The documents are word processing, presentation, PDF, or spreadsheet files; **AND**
  2. They were available on the state or local government's website or mobile app **before** the date the state or local government must comply with this rule.
- **Example:** This exception would probably apply to a PDF flyer for a Thanksgiving Day parade posted on a town's website in 2018, or a Microsoft Word version of a sample ballot for a school board election posted on a school district's website in 2014.

**The exception does not apply unless both points are present. Where either point is missing, the document generally needs to meet WCAG 2.1, Level AA.**

- **Example:** After the date a town has to comply with the rule, it posts a PowerPoint presentation that will be used in an upcoming town council meeting. The presentation would **not** fall under the exception, and it would probably have to meet WCAG 2.1, Level AA, because it was posted after the rule's compliance date.
- **Example:** After the date a city has to comply with the rule, it updates a Microsoft Word document that was first posted on its website in 2020 to include the city's new contact information. The updated document would **not** qualify for the exception anymore, and it would probably have to meet WCAG 2.1, Level AA.

---

**When the exception does not apply:** Documents that are currently being used to apply for, access, or participate in a state or local government's services, programs, or activities do not fall under the exception even if the documents were posted before the date the government has to comply with the rule.

- **Example:** A state posted a PDF version of a business license application on its website in 2020. Members of the public still use that PDF to apply for a business license after the date the state has to comply with the rule. The exception would **not** apply to the application and it would usually need to meet WCAG 2.1, Level AA.

### **3. Content posted by a third party where the third party is not posting due to contractual, licensing, or other arrangements with a public entity**

Third parties sometimes post content on state and local governments' websites or mobile apps. Third parties are members of the public or others who are not controlled by or acting for state or local governments. The state or local government may not be able to change the content third parties post.

- Content that is posted by third parties on a state or local government's website or mobile app would not need to meet WCAG 2.1, Level AA.
  - **Example:** A message that a member of the public posts on a town's online message board would probably fall under the exception.

**This exception only applies to content posted by a third party. Content that is not posted by a third party usually needs to meet WCAG 2.1, Level AA. This includes:**

1. Third-party content posted by the state or local government.
  - **Example:** Many state or local governments post content on their websites that is developed by an outside technology company, like calendars, scheduling tools, maps, reservations systems, and payment systems. This content would **not** fall under the exception, and it would usually need to meet WCAG 2.1, Level AA, because it is posted by the state or local government.
2. Content posted by a state or local government's contractor or vendor.
  - **Example:** If a state or local government uses a company to design, manage, or update its website, the content the company posts for the government would **not** fall under the exception, and it would usually need to meet WCAG 2.1, Level AA.
3. Tools and platforms that allow third parties to post content.
  - **Example:** If the state or local government has a message board platform on its website, that platform would **not** fall under the exception, and it would usually need to meet WCAG 2.1, Level AA, because the message board was added to the website by the

state or local government. However, the exception would probably apply to posts by third parties on that platform.

---

### What the exception does not change

The ADA requires that state and local governments must provide individuals with disabilities with effective communication, reasonable modifications, and an equal opportunity to participate in or benefit from their services, programs, and activities.

- **Example:** If a person with a disability is a party to a state court case, and a third-party private law firm in the case submits documents to the state court's website, the court could provide effective communication to the person with a disability by providing the documents to the person in a format that is accessible to them quickly upon request.

---

## 4. Individualized documents that are password-protected

State and local governments sometimes use password-protected websites to share documents that are for specific individuals, like a water or tax bill. It might be hard to make all of these documents accessible right away for everyone, and there might not be a person with a disability who needs access to these documents.

- Documents that meet **all three** of the following points do not need to meet WCAG 2.1, Level AA:
  1. The documents are word processing, presentation, PDF, or spreadsheet files, **AND**
  2. The documents are about a specific person, property, or account, **AND**

### 3. The documents are password-protected or otherwise secured.

- **Example:** A PDF version of a water bill for a person's home that is available in that person's secure account on a city's website would probably fall under the exception. However, the exception does not apply to the city's website itself.

**The exception does not apply unless all three points are present. If any point is missing, the content usually must meet WCAG 2.1, Level AA. Here are some examples related to a town water bill:**

- **Example:** If a person's water bill is made available for them to view on a password-protected website as HTML content, the exception would **not** apply because the content is not in one of the listed document formats, and the content would usually need to meet WCAG 2.1, Level AA.
- **Example:** If the water company posts a PDF document on a password-protected website about an upcoming rate increase for all customers, the exception would **not** apply, and the document would usually need to meet WCAG 2.1, Level AA, because the document is not about one customer's account.

---

### **What the exception does not change**

The ADA requires that state and local governments must provide individuals with disabilities with effective communication, reasonable modifications, and an equal opportunity to participate in or benefit from their services, programs, and activities.

- **Example:** If a person with vision loss asks to access their personal and password-protected PDF town water bill, the town might provide

effective communication to the person by giving them a large print version of the water bill, or a version of the water bill that meets some WCAG criteria, even though the PDF document would meet the exception.

---

## 5. Preexisting social media posts

For many state and local governments, making all of their past social media posts accessible may be impossible. There also may be very little use to making these old posts accessible because they were usually intended to provide updates about things happening at the time they were posted in the past.

For these reasons, social media posts made by a state or local government before the date the state or local government must comply with this rule do not need to meet WCAG 2.1, Level AA.

- **Example:** This exception would apply to a 2017 social media post by a city's sanitation department announcing that trash collection would be delayed due to a snowstorm.

### What the exception does not change

The ADA requires that state and local governments must provide individuals with disabilities with effective communication, reasonable modifications, and an equal opportunity to participate in or benefit from their services, programs, and activities.

- **Example:** If an individual who is blind requests access to a picture a city posted on social media in 2023, the city could provide effective communication by providing an alternative text description of the image to the individual.
-

## **If none of the exceptions apply, do state and local governments always have to make web content and content in mobile apps meet WCAG 2.1, Level AA?**

Usually, yes. But there are some situations where meeting WCAG 2.1, Level AA is not required:

- Under the ADA rules, state and local governments do not need to take actions that would result in a fundamental alteration or an undue burden. This is also true for this rule. Determining what is a fundamental alteration or undue burden is different from entity to entity and sometimes from one year to the next.
- For more information about fundamental alteration and undue burden, see the [final rule](#) in the section of the appendix called “Section 35.204 Duties” and the [Department’s State and Local Governments page](#).

---

# **Other Information About Complying with the Rule**

## **Use of Conforming Alternate Versions**

- Sometimes a state or local government tries to have two versions of the same web content or content in a mobile app: one version that is not accessible and another version that is accessible and provides all the same information and features. The second version is called a “conforming alternate version.”

- Usually state and local governments should not have a main web page that is inaccessible and a separate accessible version of the same content, because people with disabilities should get equal access to that content on the same page.
- Under the rule, state and local governments may use conforming alternate versions as an alternative to inaccessible content only in very limited circumstances. State and local governments are allowed to do this only when there is a technical or legal limitation that prevents inaccessible web content or mobile apps from being made accessible.
- For more information about conforming alternate versions and when they are allowed, see the [final rule](#) in the section of the appendix called “Section 35.202 Conforming Alternate Versions.”



### **What if an individual with a disability still cannot access web content and mobile apps that meet WCAG 2.1, Level AA?**

Sometimes an individual with a disability may not be able to access a state or local government’s web content or mobile apps even if they meet WCAG 2.1, Level AA. If this happens, the state or local government is not required to make more changes to its web content or mobile apps that meet the technical requirement, but the government must still satisfy its other obligations under the ADA to provide individuals with disabilities with effective communication, reasonable modifications, and an equal opportunity to participate in or benefit from their services, programs, and activities. The state or local government must figure out on a case-by-case basis how best to meet the needs of the individual with a disability.

- **Example:** If a person’s disability stops them from accessing a county’s mobile app that meets WCAG 2.1, Level AA to buy tickets to the county’s annual fair, the county needs to provide an alternative way for the person to purchase tickets.

## What Happens If a State or Local Government Has Failed to Meet WCAG 2.1, Level AA in a Minor Way?

In some limited situations, state and local governments may be able to show that their web content or mobile apps do not meet WCAG Version 2.1, Level AA in a way that is so minor that it would not change a person with a disability's access to the content or mobile app. If the state or local government can show that, then they are not violating the rule.

State and local governments cannot use this part of the rule to avoid trying to meet WCAG 2.1, Level AA. If a state or local government's web content does not fully meet WCAG 2.1, Level AA, there are many things the government would have to prove to show that they did not violate the rule.

- **Example that violates the rule:** A state's online renewal form does not meet WCAG 2.1, Level AA. Because of that, a person with a manual dexterity disability may need to spend a lot more time to renew their professional license online than someone without a disability. This person might also need to get help from someone who does not have a disability, give personal information to someone else, or go through a much harder and frustrating process than someone without a disability. Even if this person with a disability could ultimately renew their license online, the state would violate the rule.
- **Example that meets the rule:** A state's web page with information about a park has text with a color contrast ratio that is 4.45:1. WCAG 2.1, Level AA requires a color contrast ratio of 4.5:1 for this text. It can be hard for some people with vision disabilities to see text on a web page if there is not enough contrast between the color of the text and the background color. But that very small difference in color contrast ratio probably would not change whether most people with vision disabilities could read the text on the website and access the information about the park. If the state can prove the difference in color contrast is so small that it would not make it harder for people with disabilities to access the information about the park, the state would not violate the rule.

For more information, see the [final rule](#) in the section of the appendix called “Section 35.205 Effect of Noncompliance That Has a Minimal Impact on Access.”

## How Long State and Local Governments Have to Comply with the Rule

State and local governments must make sure that their web content and mobile apps meet WCAG 2.1, Level AA within two or three years of when the rule was published on April 24, 2024, depending on their population.

You can find more information about why the Department is requiring compliance with this timeline in the [rule](#) in the section of the appendix called “Requirements by Entity Size.”

**This table shows how much time a state or local government has to comply with this rule.**

State and local government size	Compliance date
0 to 49,999 persons	April 26, 2027
Special district governments	April 26, 2027
50,000 or more persons	April 24, 2026

After this time, state and local governments must continue to make sure their web content and mobile apps meet WCAG 2.1, Level AA.

### What is the compliance date for school districts?

A school district is not a special district government. If it is a city school district, it would use the population of the city to know when to comply. If it

is a county school district, it would use the population of the county. If it is an independent school district, it would use the population estimate in the most recent [Small Area Income and Poverty Estimates](#).



### **How do you know the compliance date for other parts of government, like your city, state, or town police department or library?**

To figure out the date, you have to know the population of your state or local government. For most governments, this is a number you can find in the [2020 data from the U.S. Census Bureau](#). For smaller parts of a larger government that do not have a population listed there, like a city police department or a city library, you can look at the population of the larger government they are part of, like the city that runs the police department and library in this example.

You can find more information about how to find the population of your state or local government in the [rule](#) in the section of the appendix called “Section 35.104 Definitions” under the heading “Total Population.”

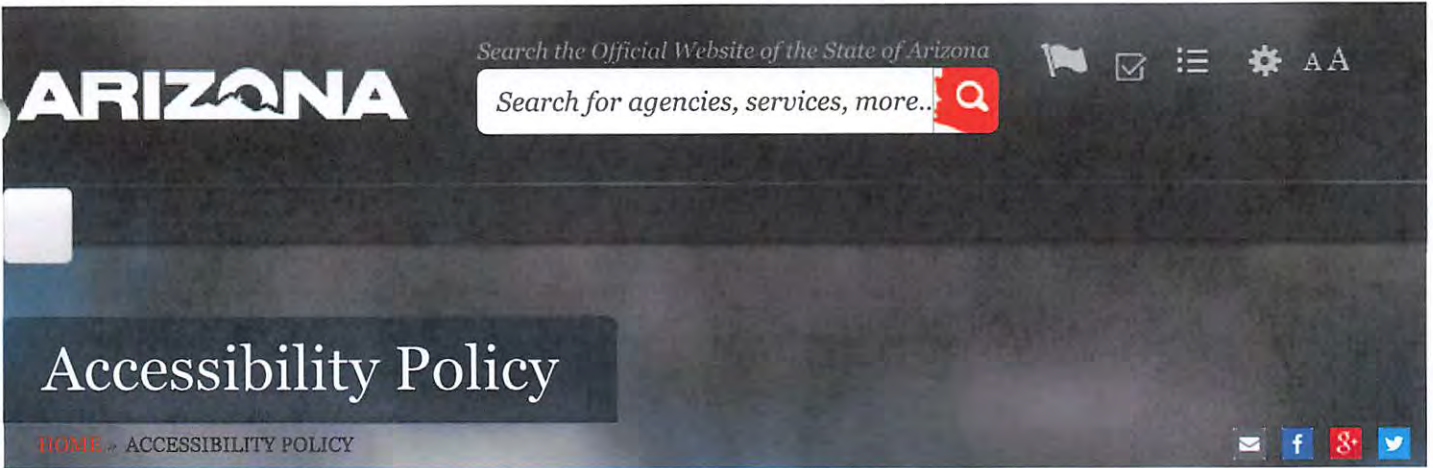
## **ADA Information Resources**

---

If you have questions about this rule or the ADA, you can call the Department’s [ADA Information Line](#).

Another source of information is the [ADA National Network](#). The National Network includes ten regional centers that provide ADA technical assistance to businesses, state and local governments, and individuals with disabilities. One toll-free number connects you to the center in your region: 800-949-4232 (Voice and TTY).

April 08, 2024



## ACCESSIBILITY POLICY

## KIDS PRIVACY

## LINKING POLICY

## PRIVACY POLICY

## SECURITY POLICY

## TERM OF USE AGREEMENT

### AUTHORITY

The Arizona Department of Administration – Arizona Strategic Enterprise Technology Office (ADOA-ASET) shall develop, implement and maintain a coordinated statewide plan for information technology (A.R.S. §41-3504(A (1))), including, adopting statewide technical, coordination, and IT policy and standards (A.R.S. § 41-3504(A (1(a)))).

### PURPOSE

To establish a statewide policy that lowers the technical barriers to accessibility on Arizona Web sites for persons with disabilities.

### SCOPE

#### HELP OPTIONS

Find an Agency

Find a Service

Find an Employee

Webmaster

#### TRANSPARENCY

AZ Checkbook

OpenBooks

Governor's Office

Priorities

#### ALERTS

511 - Traffic

Air Quality

Amber Alerts

Emergency Information

#### BUSINESS IN

ARIZONA

Secretary of State

Arizona Chief Executive Officer

Arizona

Cooperation

Commission

Licensing & Taxes

Start Your Business

Expand Your Business

### POLICY

To provide an accessibility model in which web content authors, format designers, and software developers within State agencies understand their roles in providing persons with disabilities, access to existing and developing State web sites. The following web page designs and features for completing the accessibility model are to be addressed for all State web sites.

- GRAPHICS Simple images; linked images; content images; graphical text; ASCII Art; list bullets; spacer images; animated graphics-text equivalent; animated graphics-frame rate.
- INFORMATION IN COLOR Information in color; color contrast.
- MOVING CONTENT Static background color; moving text.
- DOWNLOADABLE FILES Graphics in downloadable files; PDF files.
- REPETITIVE CONTENT Skipping navigation links.
- DATA TABLES Identifying row and column headers; using SCOPE to group table cells.
- MULTIMEDIA Sounds 10; speech-short clips (up to 60 seconds); speech-long clips; video-short clips (up to 10 seconds); video-long clips.
- IMAGE MAPS Image map graphics-text equivalent; client-side image map regions; server-side image map regions.
- STYLE SHEETS Style sheets.
- FORMS Forms-label placement; forms-associating labels and controls; forms-time responses.
- SCRIPTS Scripts-text equivalents; scripts-keyboard accessibility.
- APPLETS and PLUG-INS Applets and plug-ins-links; applets and plug-ins-text equivalent information or functionality.
- FRAMES Frames-labeling; frames-NOFRAMES elements.
- KEYBOARD CONTROL Keyboard control.
- TEXT-ONLY PAGES Text-only versions.
- BIOMETRIC IDENTIFICATION Alternative identification.
- EQUIVALENT FACILITATION Equivalent access.

### RESPONSIBILITY

It is the responsibility of each agency to remain current with the development of accessible information technology through their ADA/508 Coordinators.

### KNOWN LIMITATIONS OF THIS POLICY

Individuals with (or without) disabilities access the Web with widely varying sets of capabilities, software and hardware. While this policy does provide the ability for individuals with disabilities to access Web based information, this policy does not include requirements for the production of every known accessibility need, due to known limitations on existing technology. The limitations of this policy, at this time, are as follows:

- Braille - this policy does not address Braille rendering.
- Synthesized Speech - not covered by this policy.
- Input Modalities - no voice input, only keyboard and pointing devices.

REFERENCES

- Developmental
  - A. R. S. § 41-621 et seq., "Purchase of Insurance; coverage; limitations, exclusions; definitions".
  - A. R. S. § 41-1335 ((A (6 & 7))), "State Agency Information".
  - A. R. S. § 41-1339 (A), "Depository of State Archives".
  - A. R. S. § 41-1461, "Definitions".
  - A. R. S. § 41-1463, "Discrimination; unlawful practices; definition".
  - A. R. S. § 41-1492 et seq., "Prohibition of Discrimination by Public Entities".
  - A. R. S. § 41-2501 et seq., "Arizona Procurement Codes, Applicability".
  - A. R. S. § 41-3501, "Definitions".
  - A. R. S. § 41-3504, "Powers and Duties of the Agency".
  - A. R. S. § 41-3521, "Information Technology Authorization Committee; members; terms; duties; compensation; definition".
  - A. R. S. § 44-7041, "Governmental Electronic Records".
- Arizona Administrative Code, Title 2, Chapter 7.
- Arizona Administrative Code, Title 2, Chapter 10.
- Arizona Administrative Code, Title 2, Chapter 18.
- Statewide Information Technology Policy P100.
- Digital Millennium Copyright Act (1998).
- Title 17 United States Code.
- Title 18 United States Code § 2319 & 2320.
- Federal Rehabilitation Act, Section 508.
- State of Arizona Technology Related Assistance for Individuals with Disabilities Act, Section 103.

## Funding Issue Narrative

**Agency:** Arizona Medical Board

**Issue:** 2 **Incorporating the use of Investigative Aides to Resolve Cases in a Timely Manner**

**Description of Issue:** Investigations staff continues to strive to complete investigations in 180 days. However, in FY25, the Medical and PA Boards received and opened a combined total of 1,530 investigations, which impacts an investigator's ability to meet the 180 day goal. For FY25, the Board requested additional funding for 4 investigators and was approved funding for 2 additional investigators, which have been filled. Despite the addition of two investigators, in FY25, the average number of days to complete an investigation continued to exceed 200 days due to this high volume.

Upon review of the investigative workflow, it was identified that the investigators spend at least 50% of their time performing administrative work, which may be delegated to an aide to reduce the administrative burden and allow for more critical investigative work such as conducting interviews, performing site inspections, and drafting investigative reports. Therefore, The Agency is requesting 3 investigative aides in lieu of requesting additional investigator to better assist Investigations staff with administrative tasks such as processing referrals to outside agencies; sourcing and uploading information received from other state agencies, courts, and out of state records; creating and uploading notice letter templates for investigators; responding to complainants requests for updates; downloading records received, including radiology images; assist with faxes and mail; assist Intake with overflow calls, case creation, mail, and license status reviews; assist Records Technician with sending and following-up on subpoenas. Additional funding for the 3 investigative aides will yield a 1:4 ratio per investigator and will offset the administrative workload of an investigator.

Currently, there are 13 investigators and one Records Technician responsible for assisting all investigators with sending and following-up on subpoenas and bookmarking the records received.

**Proposal:** The Agency is requesting an ongoing additional appropriation of \$161,600 in FY 2027 to fund ME2038. This additional appropriation of \$161,600 will employ three administrative positions to act as Investigative Aides to Investigators with a salary of \$40,000 each with an ERE of \$13,900 totaling \$53,900.

**Alternatives Considered:**

Request additional investigators

The Agency has rejected this option as there as currently 13 investigators; 8 who have been with the Board for at least 1 year and 5 investigators who have been with the Board for less than 1 year. Two (2) investigators are solely utilized to investigate cases stemming from license applications to ensure timely processing. Additionally, the Investigations Manager, PHP Manager, and Licensing Manager continue to investigate cases and manage staff investigators. The Agency does not believe that adding more investigators will impact the average timeframes for investigation to the extent that additional administrative staff may alleviate the administrative burden associated with case investigations. The Agency noted that despite the addition of 2 investigators in FY25, there was a minimal decrease in the number of days to complete investigations from 264 days in FY 24 to 253 days in FY25. Therefore, in reassessing its processes, the Agency believes adding 3 investigative aides would better assist the Investigations department in more expeditious resolution of complaints and completing cases closer to 180 days.

Another alternative considered is to hire a contractor; however, the total cost for a contractor position in FY25 is \$58,260.80.

b) Remaining with the current investigative staff

The Agency also rejects this option as it is clear that investigative timeframes are being impacted by the volume of administrative tasks that have historically been performed by the investigator. However, as the volume of complaints has increased, so does the amount of subpoenas, records, contacts, and resources expended for each investigation. In FY25, each investigator averaged a total of 100 cases, yet the FY average to complete an investigation was 253 days. At the beginning of FY25, there were a total of 1,106 already opened investigations with 1,556 new cases initiated at the end of FY25. The following administrative tasks, including, but not limited to, were completed at a minimum from the Investigations Department:

- 3,112 correspondences with Complainants
- 3,112 subpoenas were issued 2,170 radiology images were received
- 3, 243 correspondences with Licensees
- 3,112 separate sets of records were received, sorted, scanned, bookmarked, and uploaded
- 160 outside agency documents were obtained and uploaded
- 91 Letters were sent from Intake for cases outside the Board's jurisdiction or lacked sufficient information to open an investigation
- 300 templates were updated

## Funding Issue Narrative

**Agency:** Arizona Medical Board

**Issue:** 2 **Incorporating the use of Investigative Aides to Resolve Cases in a Timely Manner**

**Impact of Not Funding This Year:** The request for funding to hire three investigative aides is critical for the operational efficiency of the investigations team and for ensuring timely, thorough, and accurate processing of cases.

Additionally, the Investigations department could use these positions as entry level positions with the ability to train up individuals to become investigators or other administrative support staff in the event of a resignation or vacancy. These efforts will help streamline workflows, reduce bottlenecks, and accelerate case resolution, which is crucial to maintaining the public trust and ensuring timely action in cases of misconduct or malpractice. By reallocating the administrative tasks to the aides, investigators can increase their capacity to investigate cases thoroughly and more quickly. The aides will handle tasks that, while necessary, do not require the specific expertise of an investigator. This allows investigators to focus their time on critical case analysis, interviews, and other investigative functions that directly impact the quality and speed of investigations. Hiring investigative aides instead of additional investigators is a more cost-effective solution. Investigative aides are tasked with essential support functions that are necessary for the functioning of the team, but they do not require the same level of expertise or training as full investigators. By allocating resources to investigative aides, the agency can boost productivity without the significant added cost of hiring more investigators.

**Statutory Reference:** N/A

**Equipment to be Purchased (if applicable):** N/A

**Classification of New Positions:** Investigative Aides

**Annualization(s):** \$161,600

**Alignment with Agency's Strategic Plan or Statutory Responsibilities:** Funding three investigative aides will significantly enhance the Medical Board's capacity to manage and resolve cases efficiently, improve investigator productivity, and contribute to better public safety outcomes—all without the need for additional investigators. This investment is an effective way to address the growing demands on the investigations team while maintaining a high standard of service and oversight

**Impact on Historically Underserved, Marginalized, or Adversely Affected Groups:** This funding request does not appear to impact existing equity gaps or marginalized groups in any way.

**How has feedback been incorporated from groups directly impacted by proposal?:**

The Board has actively incorporated feedback from various stakeholders in its decision-making process regarding the request for additional funding to support three investigational aides. Both complainants and licensees have expressed a need for more timely resolutions to investigations.

Complainants seek assurance that their concerns are being addressed thoroughly and without undue delay. Prolonged case resolution times can lead to a perception that the Board does not take complaints seriously, potentially diminishing public trust.

From the licensee perspective, ongoing investigations can have significant professional implications.

Many credentialing and licensing applications require disclosure of open investigations, which may delay licensure or license renewal in other states, as well as impact hospital privileging decisions.

Previous audits have found that the Board has not consistently met the 180-day benchmark for case resolution. In response, the Board secured two additional investigators; however, this staffing increase had minimal impact on the average time to resolve cases.

To address the core issue more effectively, the Board is now seeking funding for three investigational aides. Investigators report that administrative tasks currently consume a substantial portion of their time. Additional aides would alleviate this burden, enabling investigators to concentrate on critical case analysis and preparation of investigation reports. This strategic shift would increase investigative capacity and efficiency, ultimately leading to faster and more effective resolution of cases.

## Funding Issue Narrative

**Agency:** Arizona Medical Board

**Issue:** 2 **Incorporating the use of Investigative Aides to Resolve Cases in a Timely Manner**

**Description of how this furthers the Governor's priorities:**

This funding request directly supports Governor Hobbs' strategic priorities of advancing healthcare access and protecting public health through strong regulatory oversight and enforcement. By enhancing the Board's investigative capacity, this request will help ensure timely and thorough resolution of complaints, thereby safeguarding both consumers and licensed healthcare professionals across Arizona.

In addition, this request aligns with the Governor's commitment to fostering an affordable and thriving economy. Funding for three investigational aide positions will create employment opportunities for Arizonans and allow the State to recruit and retain a skilled, public service– oriented workforce dedicated to protecting the health and safety of Arizona residents.

### Potential Funding Issues

Issue Title: Incorporating the use of Investigative Aides to resolve cases in a timely manner

Issue Number: #2

	FY 2026	FY 2027	FY 2028	FY 2029
FTE Positions		3.0	3.0	3.0
GF				
OAF		\$161,600	\$161,600	\$161,600
NAF				
<b>Total Funding</b>		\$161,600	\$161,600	\$161,600

#### Summary

The Agency is requesting an ongoing additional appropriation of \$161,600 in FY 2027 to fund ME2038. This additional appropriation of \$161,600 will employ three administrative positions to act as Investigative Aides to Investigators with a salary of \$40,000 each with an ERE of \$13,900 totaling \$53,900.

#### Background

Investigations staff continues to strive to complete investigations in 180 days. However, in FY25, the Medical and PA Boards received and opened a combined total of 1,530 investigations, which impacts an investigator’s ability to meet the 180 day goal. For FY25, the Board requested additional funding for 4 investigators and was approved funding for 2 additional investigators, which have been filled. Despite the addition of two investigators, in FY25, the average number of days to complete an investigation continued to exceed 200 days due to this high volume.

Upon review of the investigative workflow, it was identified that the investigators spend at least 50% of their time performing administrative work, which may be delegated to an aide to reduce the administrative burden and allow for more critical investigative work such as conducting interviews, performing site inspections, and drafting investigative reports. Therefore, The Agency is requesting 3 investigative aides in lieu of requesting additional investigator to better assist Investigations staff with administrative tasks such as processing referrals to outside agencies; sourcing and uploading information received from other state agencies, courts, and out of state records; creating and uploading notice letter templates for investigators; responding to complainants requests for updates;

Katie Hobbs  
Governor

Raquel Rivera  
Executive Director

downloading records received, including radiology images; assist with faxes and mail; assist Intake with overflow calls, case creation, mail, and license status reviews; assist Records Technician with sending and following-up on subpoenas. Additional funding for the 3 investigative aides will yield a 1:4 ratio per investigator and will offset the administrative workload of an investigator.

Currently, there are 13 investigators and one Records Technician responsible for assisting all investigators with sending and following-up on subpoenas and bookmarking the records received.

### Options Considered

The alternatives considered are as follows:

a) Request additional investigators

The Agency has rejected this option as there are currently 13 investigators; 8 who have been with the Board for at least 1 year and 5 investigators who have been with the Board for less than 1 year. Two (2) investigators are solely utilized to investigate cases stemming from license applications to ensure timely processing. Additionally, the Investigations Manager, PHP Manager, and Licensing Manager continue to investigate cases and manage staff investigators. The Agency does not believe that adding more investigators will impact the average timeframes for investigation to the extent that additional administrative staff may alleviate the administrative burden associated with case investigations. The Agency noted that despite the addition of 2 investigators in FY25, there was a minimal decrease in the number of days to complete investigations from 264 days in FY 24 to 253 days in FY25. Therefore, in reassessing its processes, the Agency believes adding 3 investigative aides would better assist the Investigations department in more expeditious resolution of complaints and completing cases closer to 180 days.

Another alternative considered is to hire a contractor; however, the total cost for a contractor position in FY25 is \$58,260.80.

b) Remaining with the current investigative staff

The Agency also rejects this option as it is clear that investigative timeframes are being impacted by the volume of administrative tasks that have historically been performed by the investigator. However, as the volume of complaints has increased, so does the amount of subpoenas, records, contacts, and resources expended for each investigation. In FY25, each investigator averaged a total of 100 cases, yet the FY average to complete an investigation was 253 days. At the beginning of FY25, there were a total of 1,106 already opened investigations with 1,556 new cases initiated at the end of FY25. The following administrative tasks, including, but not limited to, were completed at a minimum from the Investigations Department:

- 3,112 correspondences with Complainants

Katie Hobbs  
Governor

Raquel Rivera  
Executive Director

- 3,112 subpoenas were issued 2,170 radiology images were received
- 3, 243 correspondences with Licensees
- 3,112 separate sets of records were received, sorted, scanned, bookmarked, and uploaded
- 160 outside agency documents were obtained and uploaded
- 91 Letters were sent from Intake for cases outside the Board's jurisdiction or lacked sufficient information to open an investigation
- 300 templates were updated

### Why is the recommended option the best option?

The request for funding to hire three investigative aides is critical for the operational efficiency of the investigations team and for ensuring timely, thorough, and accurate processing of cases. Additionally, the Investigations department could use these positions as entry level positions with the ability to train up individuals to become investigators or other administrative support staff in the event of a resignation or vacancy. These efforts will help streamline workflows, reduce bottlenecks, and accelerate case resolution, which is crucial to maintaining the public trust and ensuring timely action in cases of misconduct or malpractice. By reallocating the administrative tasks to the aides, investigators can increase their capacity to investigate cases thoroughly and more quickly. The aides will handle tasks that, while necessary, do not require the specific expertise of an investigator. This allows investigators to focus their time on critical case analysis, interviews, and other investigative functions that directly impact the quality and speed of investigations. Hiring investigative aides instead of additional investigators is a more cost-effective solution. Investigative aides are tasked with essential support functions that are necessary for the functioning of the team, but they do not require the same level of expertise or training as full investigators. By allocating resources to investigative aides, the agency can boost productivity without the significant added cost of hiring more investigators.

### Outcomes

- 1. How will Arizona be better as a result of this investment?** Funding three investigative aides will significantly enhance the Medical Board's capacity to manage and resolve cases efficiently, improve investigator productivity, and contribute to better public safety outcomes—all without the need for additional investigators. This investment is an effective way to address the growing demands on the investigations team while maintaining a high standard of service and oversight
- 2. How does this funding request impact existing equity gaps for historically underserved, marginalized, or adversely affected groups, positively or negatively?** This funding request does not appear to impact existing equity gaps or marginalized groups in any way.
- 3. How has the department included voices/feedback in the decision-making process of people that will be directly impacted by the spending plan implementation and the groups that will be**

Katie Hobbs  
Governor

Raquel Rivera  
Executive Director

**targeted?** The Board has actively incorporated feedback from various stakeholders in its decision-making process regarding the request for additional funding to support three investigational aides. Both complainants and licensees have expressed a need for more timely resolutions to investigations.

Complainants seek assurance that their concerns are being addressed thoroughly and without undue delay. Prolonged case resolution times can lead to a perception that the Board does not take complaints seriously, potentially diminishing public trust.

From the licensee perspective, ongoing investigations can have significant professional implications. Many credentialing and licensing applications require disclosure of open investigations, which may delay licensure or license renewal in other states, as well as impact hospital privileging decisions.

Previous audits have found that the Board has not consistently met the 180-day benchmark for case resolution. In response, the Board secured two additional investigators; however, this staffing increase had minimal impact on the average time to resolve cases.

To address the core issue more effectively, the Board is now seeking funding for three investigational aides. Investigators report that administrative tasks currently consume a substantial portion of their time. Additional aides would alleviate this burden, enabling investigators to concentrate on critical case analysis and preparation of investigation reports. This strategic shift would increase investigative capacity and efficiency, ultimately leading to faster and more effective resolution of cases.

### **Governor's Priorities Supported**

This funding request directly supports Governor Hobbs' strategic priorities of advancing healthcare access and protecting public health through strong regulatory oversight and enforcement. By enhancing the Board's investigative capacity, this request will help ensure timely and thorough resolution of complaints, thereby safeguarding both consumers and licensed healthcare professionals across Arizona.

In addition, this request aligns with the Governor's commitment to fostering an affordable and thriving economy. Funding for three investigational aide positions will create employment opportunities for Arizonans and allow the State to recruit and retain a skilled, public service-oriented workforce dedicated to protecting the health and safety of Arizona residents.

### **Performance Measures that will be used to evaluate the outcome:**

Katie Hobbs  
Governor

Raquel Rivera  
Executive Director

The Boards will use the following strategic plan measures to evaluate the effectiveness of the funding request for 3 investigative aides:

- Average number of days to complete a MD investigation (locked budget measure)
- Average number of days to complete a PA investigation (locked budget measure)
- Average number of days to resolve a MD case (locked budget measure)
- Average number of days to resolve a PA case (locked budget measure)

The Board will also evaluate the following quantitative metrics:

- **Average Case Resolution Time**
  - **Measure:** Average number of days to resolve a case (before vs. after aides were added).
  - **Goal:** Significant reduction in average days, approaching or achieving the 180-day benchmark.
- **Case Throughput / Volume**
  - **Measure:** Number of cases closed per investigator per month or quarter.
  - **Goal:** Increased number of resolved cases per investigator.
- **Case Backlog**
  - **Measure:** Total number of unresolved/open cases.
  - **Goal:** Reduction in backlog, especially of older cases.
- **Time Spent on Administrative Tasks**
  - **Measure:** Investigator-reported time allocation (e.g., through time-tracking software or self-reporting).
  - **Goal:** Decrease in administrative time; increase in time spent on core investigative activities.

Additionally, the Board may obtain the following qualitative metrics

- **Investigator Feedback**
  - **Method:** Surveys or interviews to assess changes in workload, efficiency, and job satisfaction.
  - **Goal:** Positive feedback about the impact of aides on investigative capacity and focus.
- **Complainant & Licensee Satisfaction**
  - **Method:** Post-case surveys or feedback forms.
  - **Goal:** Improved perceptions of responsiveness and fairness of the process.
- **Quality of Investigation Reports**
  - **Method:** Internal audit or quality review of investigation reports before and after aide integration.



1740 W. Adams Street, Ste. 4000 Phoenix, AZ 85007  
Phone: (480) 551-2700 · Toll Free (877) 255-2212 · Website: [AZMD.GOV](http://AZMD.GOV)

**MEDICAL BOARD**  
**&**  
**REGULATORY BOARD OF**  
**PHYSICIAN ASSISTANTS**

Katie Hobbs  
Governor

Raquel Rivera  
Executive Director

- 
- **Goal:** Maintenance or improvement in the quality and thoroughness of reports, despite faster resolution times.

**Supporting Documents:**

- Investigations Overtime Calculations FY24/25
- PA/MD Board Actions breakdown for 2025 Annual Report
- Investigation Counts breakdown and data:
  - FY2025 07012024-06302025 Excel download and pivot (Source: GLS Staff Query)



Raquel Rivera <raquel.rivera@azmd.gov>

---

**Dec pkg 2 -**

---

**Michelle Butler** <michelle.butler@azmd.gov>  
To: Raquel Rivera <raquel.rivera@azmd.gov>

Mon, Aug 25, 2025 at 9:28 AM

Hi Raquel,

Here is the FY 24 & Fy 25 Overtime numbers:

FY25 -\$14,548.91

FY24- \$10,212.75

*Thank You,*

**Michelle Butler**  
**Chief Operations Officer**  
**Arizona Medical Board & Arizona Regulatory**  
**Board of Physician Assistants**  
**1740 West Adams Street**  
**Suite 4000**  
**Phoenix, Arizona 85007**  
**(480) 551-2714**  
**(480) 551-2707 (fax)**  
**michelle.butler@azmd.gov**

[Quoted text hidden]



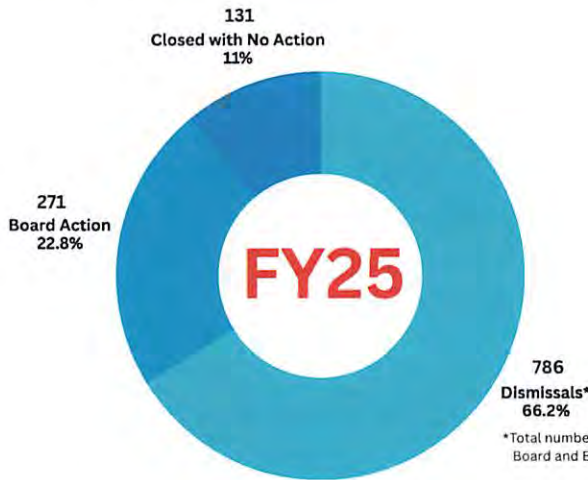
# REGULATION

## CASE MANAGEMENT

The safe and competent delivery of healthcare to the citizens of Arizona is primarily ensured through the regulation of allopathic physicians under the Arizona Medical Practice Act. The Investigations Department of the Arizona Medical Board (AMB) is tasked with investigating complaints and reports of unprofessional conduct involving licensed physicians across the state.

When an investigation substantiates a violation of the Medical Practice Act, the AMB exercises its statutory authority to educate, discipline, and, when appropriate, rehabilitate physicians to ensure their ongoing competence and fitness to practice medicine in Arizona. The investigative process is designed to be impartial, thorough, and objective, reinforcing the Board’s commitment to public protection.

AMB investigators are dedicated, highly trained and certified through the Council on Licensure Enforcement and Regulation (CLEAR) and Administrators in Medicine (AIM). Their work involves gathering and analyzing evidence, conducting interviews, and preparing detailed investigative reports—all aimed at upholding the standards of medical practice and enforcing relevant Arizona statutes.



MD	FY24	FY25
Opened Investigations (close of FY)	--	1,265
Average Days to Complete an Investigation	264	253
Total Number of Complaints Opened (per FY)	1430	1,399
Total Number of Cases Closed	--	1,347

\*Total number of Dismissals by the Board and Executive Director

## BOARD ACTIONS

Description	FY24
Advisory Letter	90
Advisory Letter with Continuing Medical Education (“CME”)	25
Non-Disciplinary CME	1
Letter of Reprimand	37
Decree of Censure	6
Practice Restriction	16
Probation	33
Loss of License	12
Interim Practice Restriction	16
Summary Suspension	3
Summary Restriction	0
Inactivation with Cause	4
Denial of License	0
Practice Limitation	2

Description	FY25
Advisory Letter	102
Advisory Letter with Continuing Medical Education (“CME”)	32
Letter of Reprimand and Probation	19
Letter of Reprimand	6
Probation	2
Decree of Censure and Probation	5
Interim Practice Restriction	15
Dismissals	66
Surrender	8
Revocation	6
Summary Action	3
Decree of Censure	2
Suspension	2
Denial of License	1
Practice Limitation	1
Interim Practice Limitation	1
Inactivation with Cause	0

In FY 25 the Board had 27 cases referred to Formal Hearing.



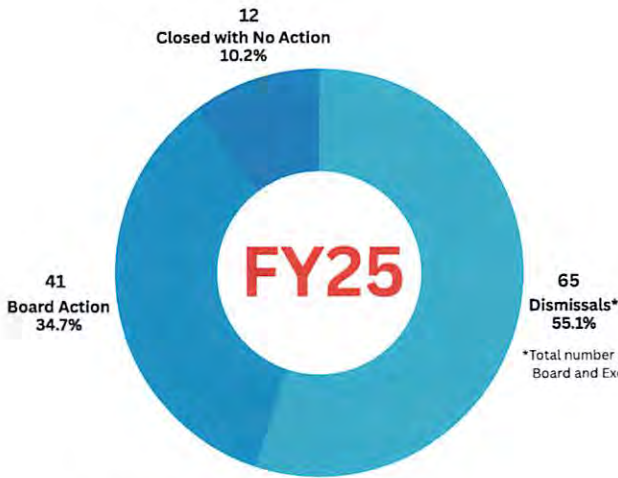


# REGULATION

## CASE MANAGEMENT

The safe and competent delivery of health care to the citizens of the State of Arizona is accomplished largely by regulating physician assistants under the Physician Assistants Practice Act. The Agency's Investigations Department is responsible for investigating complaints and reports of unprofessional conduct regarding physician assistants throughout the state. When an investigation substantiates a violation of the Physician Assistants Practice Act, the Agency uses its authority to educate, discipline, and when appropriate, rehabilitate physician assistants to assure their fitness and competence in the service of the people of Arizona.

The Agency's investigation process is structured to ensure an impartial and unbiased investigation. The Agency's investigators devote much of their time to the serious responsibility of ensuring the public's safety. ARBoPA investigators are dedicated, highly trained and certified through the Council on Licensure Enforcement and Regulation (CLEAR) and Administrators in Medicine (AIM). Their work involves gathering and analyzing evidence, conducting interviews, and preparing detailed investigative reports—all aimed at upholding the standards of physician assistant practice and enforcing relevant Arizona statutes.



PA	FY24	FY25
Opened Investigations (close of FY)	88	131
Average Days to Complete an Investigation	241	268
Total Number of Complaints Opened (per FY)	129	157
Total Number of Cases Closed	--	133

\*Total number of Dismissals by the Board and Executive Director

## BOARD ACTIONS

Description	FY24
Advisory Letter	16
Advisory Letter with Continuing Medical Education ("CME")	3
Non-Disciplinary CME	0
Letter of Reprimand	0
Decree of Censure	3
Practice Restriction	2
Probation	4
Loss of License	2
Interim Practice Restriction	2
Summary Suspension	0
Summary Restriction	0
Inactivation with Cause	0
Denial of License	0
Practice Limitation	0

Description	FY25
Advisory Letter	17
Advisory Letter with Continuing Medical Education ("CME")	6
Letter of Reprimand and Probation	4
Letter of Reprimand	0
Probation	0
Decree of Censure and Probation	0
Interim Practice Restriction	4
Dismissals	6
Surrender	2
Revocation	0
Summary Action	0
Decree of Censure	0
Suspension	0
Denial of License	2
Practice Limitation	0
Interim Practice Limitation	0
Inactivation with Cause	0

In FY 25 the Board had 2 cases referred to Formal Hearing.



FY25 average to complete an investigation (PA and MD)

FY25  
IT data

Average days to complete PA investigations

268

Average days to complete MD investigations

253

268

253

260.5 AVG

GLS:Query: All Staff WorkFlow

Open As of 06/30/2025

Open as of 06302025	
Row Labels	Count of Case Status (High Level)
<b>Licensing Open</b>	<b>97</b>
MD	83
PA	14
<b>Open</b>	<b>1287</b>
MD	1170
PA	117
<b>Pending</b>	<b>13</b>
MD	12
(blank)	1
<b>Grand Total</b>	<b>1397</b>
	<b>Total PA Open</b>
	<b>131</b>
	<b>Total MD Open</b>
	<b>1265</b>

## Summary of Expenditure and Budget Request for All Funds

**Agency:** Arizona Medical Board

<b>Appropriated Funds</b>		FY 2025 Actuals	FY 2026 Expenditure Plan	FY 2027 Funding Issue	FY 2027 Total Request
<b>Program:</b>					
MEA-1-0	Licensing, Regulation, & Rehabilitation	8,271.0	8,472.7	311.7	8,784.4
<b>Appropriated Funds Total:</b>		<b>8,271.0</b>	<b>8,472.7</b>	<b>311.7</b>	<b>8,784.4</b>
<b>Expenditure Categories</b>					
	FTE	63.5	63.5	3.0	66.5
	Personal Services	3,619.5	3,960.4	120.0	4,080.4
	Employee Related Expenditures	1,321.2	1,584.4	41.7	1,626.1
	<b>Subtotal Personal Services and ERE</b>	<b>4,940.7</b>	<b>5,544.8</b>	<b>161.7</b>	<b>5,706.5</b>
	Professional & Outside Services	1,712.3	1,305.0	-	1,305.0
	Travel In-State	8.8	13.0	-	13.0
	Travel Out-Of-State	7.5	13.0	-	13.0
	Other Operating Expenditures	1,512.2	1,541.5	150.0	1,691.5
	Non-Capital Equipment	76.7	55.4	-	55.4
	Transfers-Out	12.8	-	-	-
<b>Expenditure Categories Total:</b>		<b>8,271.0</b>	<b>8,472.7</b>	<b>311.7</b>	<b>8,784.4</b>
<b>Arizona Medical Board Total for All Funds:</b>		<b>8,271.0</b>	<b>8,472.7</b>	<b>311.7</b>	<b>8,784.4</b>
<b>Appropriated and Non-Appropriated</b>		FY 2025 Actuals	FY 2026 Expenditure Plan	FY 2026 Funding Issue	FY 2027 Total Request
MEA-1-0	Licensing, Regulation, & Rehabilitation	8,271.0	8,472.7	311.7	8,784.4
<b>Arizona Medical Board Total for All Funds:</b>		<b>8,271.0</b>	<b>8,472.7</b>	<b>311.7</b>	<b>8,784.4</b>

## Summary of Expenditure and Budget Request for Selected Funds

**Agency:** Arizona Medical Board

**Fund:** ME2038 Medical Examiners Board Fund (Appropriated)

		FY 2025 Actuals	FY 2026 Expenditure Plan	FY 2027 Funding Issue	FY 2027 Total Request
<b>Program:</b>					
MEA-1-0	Licensing, Regulation, & Rehabilitation	8,271.0	8,472.7	311.7	8,784.4
	<b>Medical Examiners Board Fund (Appropriated) Summary Total:</b>	<b>8,271.0</b>	<b>8,472.7</b>	<b>311.7</b>	<b>8,784.4</b>
<b>Expenditure Categories</b>					
	FTE	63.5	63.5	3.0	66.5
	Personal Services	3,619.5	3,960.4	120.0	4,080.4
	Employee Related Expenditures	1,321.2	1,584.4	41.7	1,626.1
	<b>Subtotal Personal Services and ERE</b>	<b>4,940.7</b>	<b>5,544.8</b>	<b>161.7</b>	<b>5,706.5</b>
	Professional & Outside Services	1,712.3	1,305.0	-	1,305.0
	Travel In-State	8.8	13.0	-	13.0
	Travel Out-Of-State	7.5	13.0	-	13.0
	Other Operating Expenditures	1,512.2	1,541.5	150.0	1,691.5
	Non-Capital Equipment	76.7	55.4	-	55.4
	Transfers-Out	12.8	-	-	-
	<b>Expenditure Categories Total:</b>	<b>8,271.0</b>	<b>8,472.7</b>	<b>311.7</b>	<b>8,784.4</b>

## Program Budget Unit Summary of Expenditure and Budget Request for All Funds

**Agency:** Arizona Medical Board

FY 2025 Actuals	FY 2026 Expenditure Plan	FY 2027 Funding Issue	FY 2027 Total Request
--------------------	--------------------------------	--------------------------	--------------------------

**Program:** MEA-1-0 Licensing, Regulation, & Rehabilitation

### Expenditure Categories

FTE	63.5	63.5	3.0	66.5
Personal Services	3,619.5	3,960.4	120.0	4,080.4
Employee Related Expenditures	1,321.2	1,584.4	41.7	1,626.1
<b>Subtotal Personal Services and ERE</b>	<b>4,940.7</b>	<b>5,544.8</b>	<b>161.7</b>	<b>5,706.5</b>
Professional & Outside Services	1,712.3	1,305.0	-	1,305.0
Travel In-State	8.8	13.0	-	13.0
Travel Out-Of-State	7.5	13.0	-	13.0
Other Operating Expenditures	1,512.2	1,541.5	150.0	1,691.5
Non-Capital Equipment	76.7	55.4	-	55.4
Transfers-Out	12.8	-	-	-
<b>Expenditure Categories Total:</b>	<b>8,271.0</b>	<b>8,472.7</b>	<b>311.7</b>	<b>8,784.4</b>

### Fund Source

#### Appropriated Funds

Medical Examiners Board Fund (Appropriated)	8,271.0	8,472.7	311.7	8,784.4
<b>Appropriated Funds Total:</b>	<b>8,271.0</b>	<b>8,472.7</b>	<b>311.7</b>	<b>8,784.4</b>
<b>Licensing, Regulation, &amp; Rehabilitation Total:</b>	<b>8,271.0</b>	<b>8,472.7</b>	<b>311.7</b>	<b>8,784.4</b>

**Sub Program:** MEA-1-1 Licensing, Regulation, & Rehabilitation

### Expenditure Categories

FTE	63.5	63.5	3.0	66.5
Personal Services	3,520.5	3,794.8	120.0	3,914.8
Employee Related Expenditures	1,282.5	1,584.4	41.7	1,626.1
<b>Subtotal Personal Services and ERE</b>	<b>4,803.1</b>	<b>5,379.2</b>	<b>161.7</b>	<b>5,540.9</b>
Professional & Outside Services	1,712.3	1,305.0	-	1,305.0
Travel In-State	8.8	13.0	-	13.0
Travel Out-Of-State	7.5	13.0	-	13.0
Other Operating Expenditures	1,512.2	1,541.5	150.0	1,691.5
Non-Capital Equipment	76.7	55.4	-	55.4

## Program Budget Unit Summary of Expenditure and Budget Request for All Funds

**Agency:** Arizona Medical Board

	FY 2025 Actuals	FY 2026 Expenditure Plan	FY 2027 Funding Issue	FY 2027 Total Request
<b>Program:</b> MEA-1-0 Licensing, Regulation, & Rehabilitation				
<b>Sub Program:</b> MEA-1-1 Licensing, Regulation, & Rehabilitation				
Transfers-Out	12.8	-	-	-
<b>Expenditure Categories Total:</b>	8,133.4	8,307.1	311.7	8,618.8
<b>Fund Source</b>				
<b>Appropriated Funds</b>				
Medical Examiners Board Fund (Appropriated)	8,133.4	8,307.1	311.7	8,618.8
<b>Appropriated Funds Total:</b>	8,133.4	8,307.1	311.7	8,618.8
<b>Licensing, Regulation, &amp; Rehabilitation Total:</b>	8,133.4	8,307.1	311.7	8,618.8

**Sub Program:** MEA-1-2 SLI Employee Performance Incentive Program

<b>Expenditure Categories</b>				
FTE	-	-	-	-
Personal Services	99.0	165.6	-	165.6
Employee Related Expenditures	38.7	-	-	-
<b>Subtotal Personal Services and ERE</b>	137.6	165.6	-	165.6
Professional & Outside Services	-	-	-	-
Travel In-State	-	-	-	-
Travel Out-Of-State	-	-	-	-
Other Operating Expenditures	-	-	-	-
Non-Capital Equipment	-	-	-	-
Transfers-Out	-	-	-	-
<b>Expenditure Categories Total:</b>	137.6	165.6	-	165.6
<b>Fund Source</b>				
<b>Appropriated Funds</b>				
Medical Examiners Board Fund (Appropriated)	137.6	165.6	-	165.6
<b>Appropriated Funds Total:</b>	137.6	165.6	-	165.6
<b>Licensing, Regulation, &amp; Rehabilitation Total:</b>	137.6	165.6	-	165.6

## Program Budget Unit Summary of Expenditure and Budget Request for Selected Funds

**Agency:** Arizona Medical Board

	FY 2025 Actuals	FY 2026 Expenditure Plan	FY 2027 Funding Issue	FY 2027 Total Request
<b>Program: MEA-1-0 Licensing, Regulation, &amp; Rehabilitation</b>				
<b>Fund: ME2038 Medical Examiners Board Fund</b>				
<b>Appropriated</b>				
Personal Services	3,619.5	3,960.4	120.0	4,080.4
Employee Related Expenditures	1,321.2	1,584.4	41.7	1,626.1
<b>Subtotal Personal Services and ERE</b>	<b>4,940.7</b>	<b>5,544.8</b>	<b>161.7</b>	<b>5,706.5</b>
Professional & Outside Services	1,712.3	1,305.0	-	1,305.0
Travel In-State	8.8	13.0	-	13.0
Travel Out-Of-State	7.5	13.0	-	13.0
Other Operating Expenditures	1,512.2	1,541.5	150.0	1,691.5
Non-Capital Equipment	76.7	55.4	-	55.4
Transfers-Out	12.8	-	-	-
<b>Expenditure Categories Total:</b>	<b>8,271.0</b>	<b>8,472.7</b>	<b>311.7</b>	<b>8,784.4</b>
<b>Medical Examiners Board Fund Total:</b>	<b>8,271.0</b>	<b>8,472.7</b>	<b>311.7</b>	<b>8,784.4</b>
<b>Program Total for Select Funds:</b>	<b>8,271.0</b>	<b>8,472.7</b>	<b>311.7</b>	<b>8,784.4</b>

**Sub Program: MEA-1-1 Licensing, Regulation, & Rehabilitation**

**Fund: ME2038 Medical Examiners Board Fund**

<b>Appropriated</b>				
Personal Services	3,520.5	3,794.8	120.0	3,914.8
Employee Related Expenditures	1,282.5	1,584.4	41.7	1,626.1
<b>Subtotal Personal Services and ERE</b>	<b>4,803.1</b>	<b>5,379.2</b>	<b>161.7</b>	<b>5,540.9</b>
Professional & Outside Services	1,712.3	1,305.0	-	1,305.0
Travel In-State	8.8	13.0	-	13.0
Travel Out-Of-State	7.5	13.0	-	13.0
Other Operating Expenditures	1,512.2	1,541.5	150.0	1,691.5
Non-Capital Equipment	76.7	55.4	-	55.4
Transfers-Out	12.8	-	-	-
<b>Expenditure Categories Total:</b>	<b>8,133.4</b>	<b>8,307.1</b>	<b>311.7</b>	<b>8,618.8</b>
<b>Medical Examiners Board Fund Total:</b>	<b>8,133.4</b>	<b>8,307.1</b>	<b>311.7</b>	<b>8,618.8</b>

## Program Budget Unit Summary of Expenditure and Budget Request for Selected Funds

**Agency:** Arizona Medical Board

	FY 2025 Actuals	FY 2026 Expenditure Plan	FY 2027 Funding Issue	FY 2027 Total Request
<b>Program:</b> MEA-1-0 Licensing, Regulation, & Rehabilitation				
<b>Sub Program:</b> MEA-1-1 Licensing, Regulation, & Rehabilitation				
<b>Fund:</b> ME2038 Medical Examiners Board Fund				
<b>Sub Program Total for Select Funds:</b>	8,133.4	8,307.1	311.7	8,618.8

**Sub Program:** MEA-1-2 SLI Employee Performance Incentive Program

**Fund:** ME2038 Medical Examiners Board Fund

### Appropriated

Personal Services	99.0	165.6	-	165.6
Employee Related Expenditures	38.7	-	-	-
<b>Subtotal Personal Services and ERE</b>	<b>137.6</b>	<b>165.6</b>	-	<b>165.6</b>
Professional & Outside Services	-	-	-	-
Travel In-State	-	-	-	-
Travel Out-Of-State	-	-	-	-
Other Operating Expenditures	-	-	-	-
Non-Capital Equipment	-	-	-	-
Transfers-Out	-	-	-	-
<b>Expenditure Categories Total:</b>	<b>137.6</b>	<b>165.6</b>	-	<b>165.6</b>
<b>Medical Examiners Board Fund Total:</b>	<b>137.6</b>	<b>165.6</b>	-	<b>165.6</b>
<b>Sub Program Total for Select Funds:</b>	<b>137.6</b>	<b>165.6</b>	-	<b>165.6</b>

## Program Summary of Expenditure and Budget Request

**Agency:** Arizona Medical Board

**Program:** Licensing, Regulation, & Rehabilitation

<b>Program Summary</b>		FY 2025 Actuals	FY 2026 Expenditure Plan	FY 2027 Funding Issue	FY 2027 Total Request
MEA-1-1	Licensing, Regulation, & Rehabilitation	8,133.4	8,307.1	311.7	8,618.8
MEA-1-2	SLI Employee Performance Incentive Program	137.6	165.6	-	165.6
<b>Licensing, Regulation, &amp; Rehabilitation Summary Total:</b>		<b>8,271.0</b>	<b>8,472.7</b>	<b>311.7</b>	<b>8,784.4</b>
<b>Expenditure Categories</b>					
FTE	FTE	63.5	63.5	3.0	66.5
6000	Personal Services	3,619.5	3,960.4	120.0	4,080.4
6100	Employee Related Expenditures	1,321.2	1,584.4	41.7	1,626.1
<b>Subtotal Personal Services and ERE</b>		<b>4,940.7</b>	<b>5,544.8</b>	<b>161.7</b>	<b>5,706.5</b>
6200	Professional & Outside Services	1,712.3	1,305.0	-	1,305.0
6500	Travel In-State	8.8	13.0	-	13.0
300	Travel Out-Of-State	7.5	13.0	-	13.0
7000	Other Operating Expenditures	1,512.2	1,541.5	150.0	1,691.5
8500	Non-Capital Equipment	76.7	55.4	-	55.4
9100	Transfers-Out	12.8	-	-	-
<b>Expenditure Categories Total:</b>		<b>8,271.0</b>	<b>8,472.7</b>	<b>311.7</b>	<b>8,784.4</b>
<b>Fund Source</b>					
<b>Appropriated Funds</b>					
ME2038	Medical Examiners Board Fund (Appropriated)	8,271.0	8,472.7	311.7	8,784.4
<b>Appropriated Funds Total:</b>		<b>8,271.0</b>	<b>8,472.7</b>	<b>311.7</b>	<b>8,784.4</b>
<b>Licensing, Regulation, &amp; Rehabilitation Summary Total:</b>		<b>8,271.0</b>	<b>8,472.7</b>	<b>311.7</b>	<b>8,784.4</b>

## Program Summary of Expenditure and Budget Request for Selected Funds

<b>Agency:</b>	Arizona Medical Board
<b>Program:</b>	Licensing, Regulation, & Rehabilitation
<b>Fund:</b>	ME2038 Medical Examiners Board Fund (Appropriated)

<b>Program Expenditures</b>	FY 2025 Actuals	FY 2026 Expenditure Plan	FY 2027 Funding Issue	FY 2027 Total Request
MEA-1-1 Licensing, Regulation, & Rehabilitation	8,133.4	8,307.1	311.7	8,618.8
MEA-1-2 SLI Employee Performance Incentive Program	137.6	165.6	-	165.6
<b>Medical Examiners Board Fund (Appropriated) Summary Total:</b>	<b>8,271.0</b>	<b>8,472.7</b>	<b>311.7</b>	<b>8,784.4</b>
<b>Appropriated Funding</b>				
6000 Personal Services	3,619.5	3,960.4	120.0	4,080.4
6100 Employee Related Expenditures	1,321.2	1,584.4	41.7	1,626.1
<b>Subtotal Personal Services and ERE</b>	<b>4,940.7</b>	<b>5,544.8</b>	<b>161.7</b>	<b>5,706.5</b>
6200 Professional & Outside Services	1,712.3	1,305.0	-	1,305.0
6500 Travel In-State	8.8	13.0	-	13.0
6600 Travel Out-Of-State	7.5	13.0	-	13.0
6700 Other Operating Expenditures	1,512.2	1,541.5	150.0	1,691.5
8500 Non-Capital Equipment	76.7	55.4	-	55.4
9100 Transfers-Out	12.8	-	-	-
<b>Expenditure Categories Total:</b>	<b>8,271.0</b>	<b>8,472.7</b>	<b>311.7</b>	<b>8,784.4</b>
<b>Fund ME2038 - A Total:</b>	8,271.0	8,472.7	311.7	8,784.4
<b>Licensing, Regulation, &amp; Rehabilitation Total:</b>	<b>8,271.0</b>	<b>8,472.7</b>	<b>311.7</b>	<b>8,784.4</b>

## Program Expenditure Schedule

**Agency:** Arizona Medical Board

		FY 2025 Actuals	FY 2026 Expenditure Plan	FY 2027 Funding Issue	FY 2027 Total Request
<b>Program: MEA-1-0 Licensing, Regulation, &amp; Rehabilitation</b>					
<b>FTE</b>					
FTE		63.5	63.5	3.0	66.5
<b>Expenditure Category Total:</b>		-	-	-	-
<b>Fund Source</b>					
<b>Appropriated Funds</b>					
ME2038	Medical Examiners Board Fund (Appropriated)	63.5	63.5	3.0	66.5
<b>Appropriated Funds Total:</b>		<b>63.5</b>	<b>63.5</b>	<b>3.0</b>	<b>66.5</b>
<b>Fund Source Total:</b>		<b>63.5</b>	<b>63.5</b>	<b>3.0</b>	<b>66.5</b>
<b>Personal Services</b>					
	Personal Services	3,579.6	3,960.4	120.0	4,080.4
	Board & Commission Members Compensation	39.9	-	-	-
<b>Expenditure Category Total:</b>		<b>3,619.5</b>	<b>3,960.4</b>	<b>120.0</b>	<b>4,080.4</b>
<b>Fund Source</b>					
<b>Appropriated Funds</b>					
ME2038	Medical Examiners Board Fund (Appropriated)	3,619.5	3,960.4	120.0	4,080.4
<b>Appropriated Funds Total:</b>		<b>3,619.5</b>	<b>3,960.4</b>	<b>120.0</b>	<b>4,080.4</b>
<b>Fund Source Total:</b>		<b>3,619.5</b>	<b>3,960.4</b>	<b>120.0</b>	<b>4,080.4</b>
<b>Employee Related Expenditures</b>					
	Employee Related Expenses	-	1,584.4	41.7	1,626.1
	FICA Taxes	266.8	-	-	-
	Medical Insurance	578.3	-	-	-
	Basic Life	0.3	-	-	-
	Long-Term Disability (ASRS)	4.7	-	-	-
	Dental Insurance	4.2	-	-	-
	Workers' Compensation	15.7	-	-	-
	Arizona State Retirement System	382.0	-	-	-
	Alternate Retirement Contributions – Reemployed Retirees	2.3	-	-	-
	Personnel Board Pro-Rata Charges	31.2	-	-	-

## Program Expenditure Schedule

**Agency:** Arizona Medical Board

	FY 2025 Actuals	FY 2026 Expenditure Plan	FY 2027 Funding Issue	FY 2027 Total Request
<b>Program: MEA-1-0 Licensing, Regulation, &amp; Rehabilitation</b>				
Information Technology Pro Rata Charge	22.1	-	-	-
Accumulated Sick Leave Fund Charge	13.7	-	-	-
<b>Expenditure Category Total:</b>	<b>1,321.2</b>	<b>1,584.4</b>	<b>41.7</b>	<b>1,626.1</b>

### Fund Source

#### Appropriated Funds

ME2038 Medical Examiners Board Fund (Appropriated)	1,321.2	1,584.4	41.7	1,626.1
<b>Appropriated Funds Total:</b>	<b>1,321.2</b>	<b>1,584.4</b>	<b>41.7</b>	<b>1,626.1</b>
<b>Fund Source Total:</b>	<b>1,321.2</b>	<b>1,584.4</b>	<b>41.7</b>	<b>1,626.1</b>

### Professional & Outside Services

Professional and Outside Services	-	1,305.0	-	1,305.0
Attorney General Legal Services	524.0	-	-	-
External Legal Services	18.2	-	-	-
Temporary Agency Services	584.7	-	-	-
Other Medical Services	426.9	-	-	-
External Information and Communications Technology Consulting Services	134.2	-	-	-
Other Professional & Outside Services	24.2	-	-	-
<b>Expenditure Category Total:</b>	<b>1,712.3</b>	<b>1,305.0</b>	<b>-</b>	<b>1,305.0</b>

### Fund Source

#### Appropriated Funds

ME2038 Medical Examiners Board Fund (Appropriated)	1,712.3	1,305.0	-	1,305.0
<b>Appropriated Funds Total:</b>	<b>1,712.3</b>	<b>1,305.0</b>	<b>-</b>	<b>1,305.0</b>
<b>Fund Source Total:</b>	<b>1,712.3</b>	<b>1,305.0</b>	<b>-</b>	<b>1,305.0</b>

### Travel In-State

Travel In-State	-	13.0	-	13.0
Mileage - Private Vehicle	5.0	-	-	-
Lodging	2.9	-	-	-
Meals with Overnight Stay	0.5	-	-	-
Meals without Overnight Stay	0.3	-	-	-
Other Miscellaneous In- State Travel	0.0	-	-	-
<b>Expenditure Category Total:</b>	<b>8.8</b>	<b>13.0</b>	<b>-</b>	<b>13.0</b>

## Program Expenditure Schedule

**Agency:** Arizona Medical Board

	FY 2025 Actuals	FY 2026 Expenditure Plan	FY 2027 Funding Issue	FY 2027 Total Request
<b>Program:</b> MEA-1-0 Licensing, Regulation, & Rehabilitation				

### Fund Source

#### Appropriated Funds

ME2038	Medical Examiners Board Fund (Appropriated)	8.8	13.0	-	13.0
<b>Appropriated Funds Total:</b>		<b>8.8</b>	<b>13.0</b>	<b>-</b>	<b>13.0</b>
<b>Fund Source Total:</b>		<b>8.8</b>	<b>13.0</b>	<b>-</b>	<b>13.0</b>

### Travel Out-Of-State

Travel Out of State	-	13.0	-	13.0	
Airfare and Other Common Carrier Charges	2.7	-	-	-	
Lodging Out-of-State	3.2	-	-	-	
Meals with Overnight Stay	1.1	-	-	-	
Other Miscellaneous Out-of- State Travel	0.5	-	-	-	
<b>Expenditure Category Total:</b>		<b>7.5</b>	<b>13.0</b>	<b>-</b>	<b>13.0</b>

### Fund Source

#### Appropriated Funds

ME2038	Medical Examiners Board Fund (Appropriated)	7.5	13.0	-	13.0
<b>Appropriated Funds Total:</b>		<b>7.5</b>	<b>13.0</b>	<b>-</b>	<b>13.0</b>
<b>Fund Source Total:</b>		<b>7.5</b>	<b>13.0</b>	<b>-</b>	<b>13.0</b>

### Other Operating Expenditures

Other Operating Expenses	-	1,541.5	150.0	1,691.5
Risk Management Charges to State Agencies	16.0	-	-	-
Internal Service Computer Processing, Hosting, Maintenance and Support Costs	15.9	-	-	-
Charges Imposed Related to AFIS.	14.7	-	-	-
External Telecommunications Charges	101.0	-	-	-
Building Rent Charges to State Agencies	212.3	-	-	-
Internal Accounting, Budgeting & Financial Services	13.0	-	-	-
Repair & Maintenance - Buildings	0.4	-	-	-
Repair & Maintenance - Other Equipment	5.6	-	-	-

## Program Expenditure Schedule

**Agency:** Arizona Medical Board

	FY 2025 Actuals	FY 2026 Expenditure Plan	FY 2027 Funding Issue	FY 2027 Total Request
<b>Program: MEA-1-0 Licensing, Regulation, &amp; Rehabilitation</b>				
Software Support, Maintenance Short-term Licensing	1,038.3	-	-	-
Office Supplies	12.1	-	-	-
Conference Registration / Attendance Fees	4.3	-	-	-
Other Education & Training Costs	3.0	-	-	-
Internal Printing	3.1	-	-	-
Postage & Delivery	30.0	-	-	-
Document Shredding and Destruction Services	2.5	-	-	-
Awards	0.5	-	-	-
Dues	4.2	-	-	-
Books, Subscriptions & Publications	5.1	-	-	-
Security Services	23.4	-	-	-
Other Miscellaneous Operating	6.8	-	-	-
<b>Expenditure Category Total:</b>	<b>1,512.2</b>	<b>1,541.5</b>	<b>150.0</b>	<b>1,691.5</b>

### Fund Source

#### Appropriated Funds

ME2038	Medical Examiners Board Fund (Appropriated)	1,512.2	1,541.5	150.0	1,691.5
<b>Appropriated Funds Total:</b>		<b>1,512.2</b>	<b>1,541.5</b>	<b>150.0</b>	<b>1,691.5</b>
<b>Fund Source Total:</b>		<b>1,512.2</b>	<b>1,541.5</b>	<b>150.0</b>	<b>1,691.5</b>

### Non-Capital Equipment

Non-Capital Resources	-	55.4	-	55.4
Computer Equipment – Non- Capitalized Purchases	0.4	-	-	-
Telecommunications Equipment - Non-Capital Purchase	0.0	-	-	-
Purchased or licensed software / website	76.3	-	-	-
<b>Expenditure Category Total:</b>	<b>76.7</b>	<b>55.4</b>	<b>-</b>	<b>55.4</b>

### Fund Source

#### Appropriated Funds

ME2038	Medical Examiners Board Fund (Appropriated)	76.7	55.4	-	55.4
<b>Appropriated Funds Total:</b>		<b>76.7</b>	<b>55.4</b>	<b>-</b>	<b>55.4</b>
<b>Fund Source Total:</b>		<b>76.7</b>	<b>55.4</b>	<b>-</b>	<b>55.4</b>

## Program Expenditure Schedule

**Agency:** Arizona Medical Board

	FY 2025 Actuals	FY 2026 Expenditure Plan	FY 2027 Funding Issue	FY 2027 Total Request
--	--------------------	--------------------------------	-----------------------------	-----------------------------

**Program:** MEA-1-0 Licensing, Regulation, & Rehabilitation

**Transfers-Out**

Transfers Out – Not Subject to Cost Allocation	12.8	-	-	-
<b>Expenditure Category Total:</b>	<b>12.8</b>	-	-	-

**Fund Source**

**Appropriated Funds**

ME2038 Medical Examiners Board Fund (Appropriated)	12.8	-	-	-
<b>Appropriated Funds Total:</b>	<b>12.8</b>	-	-	-
<b>Fund Source Total:</b>	<b>12.8</b>	-	-	-

**Employee Retirement Coverage**

Retirement System	FTE	Personal Services	Fund#
Arizona State Retirement System	63.5	3,960.4	ME2038-A

**Sub Program:** MEA-1-1 Licensing, Regulation, & Rehabilitation

**FTE**

FTE	63.5	63.5	3.0	66.5
<b>Expenditure Category Total:</b>	-	-	-	-

**Fund Source**

**Appropriated Funds**

ME2038 Medical Examiners Board Fund (Appropriated)	63.5	63.5	3.0	66.5
<b>Appropriated Funds Total:</b>	<b>63.5</b>	<b>63.5</b>	<b>3.0</b>	<b>66.5</b>
<b>Fund Source Total:</b>	<b>63.5</b>	<b>63.5</b>	<b>3.0</b>	<b>66.5</b>

## Program Expenditure Schedule

**Agency:** Arizona Medical Board

	FY 2025 Actuals	FY 2026 Expenditure Plan	FY 2027 Funding Issue	FY 2027 Total Request
--	--------------------	--------------------------------	-----------------------------	-----------------------------

**Program:** MEA-1-0 Licensing, Regulation, & Rehabilitation

**Sub Program:** MEA-1-1 Licensing, Regulation, & Rehabilitation

**Personal Services**

Personal Services	3,480.7	3,794.8	120.0	3,914.8
Board & Commission Members Compensation	39.9	-	-	-
<b>Expenditure Category Total:</b>	<b>3,520.5</b>	<b>3,794.8</b>	<b>120.0</b>	<b>3,914.8</b>

**Fund Source**

**Appropriated Funds**

ME2038 Medical Examiners Board Fund (Appropriated)	3,520.5	3,794.8	120.0	3,914.8
<b>Appropriated Funds Total:</b>	<b>3,520.5</b>	<b>3,794.8</b>	<b>120.0</b>	<b>3,914.8</b>
<b>Fund Source Total:</b>	<b>3,520.5</b>	<b>3,794.8</b>	<b>120.0</b>	<b>3,914.8</b>

**Employee Related Expenditures**

Employee Related Expenses	-	1,584.4	41.7	1,626.1
FICA Taxes	259.6	-	-	-
Medical Insurance	560.3	-	-	-
Basic Life	0.3	-	-	-
Long-Term Disability (ASRS)	4.6	-	-	-
Dental Insurance	4.1	-	-	-
Workers' Compensation	15.3	-	-	-
Arizona State Retirement System	371.0	-	-	-
Alternate Retirement Contributions – Reemployed Retirees	2.3	-	-	-
Personnel Board Pro-Rata Charges	30.4	-	-	-
Information Technology Pro Rata Charge	21.5	-	-	-
Accumulated Sick Leave Fund Charge	13.3	-	-	-
<b>Expenditure Category Total:</b>	<b>1,282.5</b>	<b>1,584.4</b>	<b>41.7</b>	<b>1,626.1</b>

**Fund Source**

**Appropriated Funds**

ME2038 Medical Examiners Board Fund (Appropriated)	1,282.5	1,584.4	41.7	1,626.1
<b>Appropriated Funds Total:</b>	<b>1,282.5</b>	<b>1,584.4</b>	<b>41.7</b>	<b>1,626.1</b>
<b>Fund Source Total:</b>	<b>1,282.5</b>	<b>1,584.4</b>	<b>41.7</b>	<b>1,626.1</b>

## Program Expenditure Schedule

**Agency:** Arizona Medical Board

	FY 2025 Actuals	FY 2026 Expenditure Plan	FY 2027 Funding Issue	FY 2027 Total Request
--	--------------------	--------------------------------	-----------------------------	-----------------------------

**Program:** MEA-1-0 Licensing, Regulation, & Rehabilitation

**Sub Program:** MEA-1-1 Licensing, Regulation, & Rehabilitation

**Professional & Outside Services**

Professional and Outside Services	-	1,305.0	-	1,305.0
Attorney General Legal Services	524.0	-	-	-
External Legal Services	18.2	-	-	-
Temporary Agency Services	584.7	-	-	-
Other Medical Services	426.9	-	-	-
External Information and Communications Technology Consulting Services	134.2	-	-	-
Other Professional & Outside Services	24.2	-	-	-
<b>Expenditure Category Total:</b>	<b>1,712.3</b>	<b>1,305.0</b>	<b>-</b>	<b>1,305.0</b>

**Fund Source**

**Appropriated Funds**

ME2038 Medical Examiners Board Fund (Appropriated)	1,712.3	1,305.0	-	1,305.0
<b>Appropriated Funds Total:</b>	<b>1,712.3</b>	<b>1,305.0</b>	<b>-</b>	<b>1,305.0</b>
<b>Fund Source Total:</b>	<b>1,712.3</b>	<b>1,305.0</b>	<b>-</b>	<b>1,305.0</b>

**Travel In-State**

Travel In-State	-	13.0	-	13.0
Mileage - Private Vehicle	5.0	-	-	-
Lodging	2.9	-	-	-
Meals with Overnight Stay	0.5	-	-	-
Meals without Overnight Stay	0.3	-	-	-
Other Miscellaneous In- State Travel	0.0	-	-	-
<b>Expenditure Category Total:</b>	<b>8.8</b>	<b>13.0</b>	<b>-</b>	<b>13.0</b>

**Fund Source**

**Appropriated Funds**

ME2038 Medical Examiners Board Fund (Appropriated)	8.8	13.0	-	13.0
<b>Appropriated Funds Total:</b>	<b>8.8</b>	<b>13.0</b>	<b>-</b>	<b>13.0</b>
<b>Fund Source Total:</b>	<b>8.8</b>	<b>13.0</b>	<b>-</b>	<b>13.0</b>

## Program Expenditure Schedule

**Agency:** Arizona Medical Board

	FY 2025 Actuals	FY 2026 Expenditure Plan	FY 2027 Funding Issue	FY 2027 Total Request
<b>Program: MEA-1-0 Licensing, Regulation, &amp; Rehabilitation</b>				
<b>Sub Program: MEA-1-1 Licensing, Regulation, &amp; Rehabilitation</b>				
<b>Travel Out-Of-State</b>				
Travel Out of State	-	13.0	-	13.0
Airfare and Other Common Carrier Charges	2.7	-	-	-
Lodging Out-of-State	3.2	-	-	-
Meals with Overnight Stay	1.1	-	-	-
Other Miscellaneous Out-of- State Travel	0.5	-	-	-
<b>Expenditure Category Total:</b>	<b>7.5</b>	<b>13.0</b>	<b>-</b>	<b>13.0</b>
<b>Fund Source</b>				
<b>Appropriated Funds</b>				
ME2038 Medical Examiners Board Fund (Appropriated)	7.5	13.0	-	13.0
<b>Appropriated Funds Total:</b>	<b>7.5</b>	<b>13.0</b>	<b>-</b>	<b>13.0</b>
<b>Fund Source Total:</b>	<b>7.5</b>	<b>13.0</b>	<b>-</b>	<b>13.0</b>

## Program Expenditure Schedule

**Agency:** Arizona Medical Board

	FY 2025 Actuals	FY 2026 Expenditure Plan	FY 2027 Funding Issue	FY 2027 Total Request
<b>Program:</b> MEA-1-0 Licensing, Regulation, & Rehabilitation				
<b>Sub Program:</b> MEA-1-1 Licensing, Regulation, & Rehabilitation				

### Other Operating Expenditures

Other Operating Expenses	-	1,541.5	150.0	1,691.5
Risk Management Charges to State Agencies	16.0	-	-	-
Internal Service Computer Processing, Hosting, Maintenance and Support Costs	15.9	-	-	-
Charges Imposed Related to AFIS.	14.7	-	-	-
External Telecommunications Charges	101.0	-	-	-
Building Rent Charges to State Agencies	212.3	-	-	-
Internal Accounting, Budgeting & Financial Services	13.0	-	-	-
Repair & Maintenance - Buildings	0.4	-	-	-
Repair & Maintenance - Other Equipment	5.6	-	-	-
Software Support, Maintenance Short-term Licensing	1,038.3	-	-	-
Office Supplies	12.1	-	-	-
Conference Registration / Attendance Fees	4.3	-	-	-
Other Education & Training Costs	3.0	-	-	-
Internal Printing	3.1	-	-	-
Postage & Delivery	30.0	-	-	-
Document Shredding and Destruction Services	2.5	-	-	-
Awards	0.5	-	-	-
Dues	4.2	-	-	-
Books, Subscriptions & Publications	5.1	-	-	-
Security Services	23.4	-	-	-
Other Miscellaneous Operating	6.8	-	-	-
<b>Expenditure Category Total:</b>	<b>1,512.2</b>	<b>1,541.5</b>	<b>150.0</b>	<b>1,691.5</b>

### Fund Source

#### Appropriated Funds

ME2038 Medical Examiners Board Fund (Appropriated)	1,512.2	1,541.5	150.0	1,691.5
<b>Appropriated Funds Total:</b>	<b>1,512.2</b>	<b>1,541.5</b>	<b>150.0</b>	<b>1,691.5</b>
<b>Fund Source Total:</b>	<b>1,512.2</b>	<b>1,541.5</b>	<b>150.0</b>	<b>1,691.5</b>

## Program Expenditure Schedule

**Agency:** Arizona Medical Board

	FY 2025 Actuals	FY 2026 Expenditure Plan	FY 2027 Funding Issue	FY 2027 Total Request
<b>Program:</b> MEA-1-0 Licensing, Regulation, & Rehabilitation				
<b>Sub Program:</b> MEA-1-1 Licensing, Regulation, & Rehabilitation				
<b>Non-Capital Equipment</b>				
Non-Capital Resources	-	55.4	-	55.4
Computer Equipment – Non- Capitalized Purchases	0.4	-	-	-
Telecommunications Equipment - Non-Capital Purchase	0.0	-	-	-
Purchased or licensed software / website	76.3	-	-	-
<b>Expenditure Category Total:</b>	<b>76.7</b>	<b>55.4</b>	<b>-</b>	<b>55.4</b>

### Fund Source

**Appropriated Funds**

ME2038	Medical Examiners Board Fund (Appropriated)	76.7	55.4	-	55.4
<b>Appropriated Funds Total:</b>		<b>76.7</b>	<b>55.4</b>	<b>-</b>	<b>55.4</b>
<b>Fund Source Total:</b>		<b>76.7</b>	<b>55.4</b>	<b>-</b>	<b>55.4</b>

### Transfers-Out

Transfers Out – Not Subject to Cost Allocation	12.8	-	-	-
<b>Expenditure Category Total:</b>	<b>12.8</b>	<b>-</b>	<b>-</b>	<b>-</b>

### Fund Source

**Appropriated Funds**

ME2038	Medical Examiners Board Fund (Appropriated)	12.8	-	-	-
<b>Appropriated Funds Total:</b>		<b>12.8</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Fund Source Total:</b>		<b>12.8</b>	<b>-</b>	<b>-</b>	<b>-</b>

### Employee Retirement Coverage

Retirement System	FTE	Personal Services	Fund#
Arizona State Retirement System	63.5	63.5	ME2038-A

**Sub Program:** MEA-1-2 SLI Employee Performance Incentive Program

## Program Expenditure Schedule

**Agency:** Arizona Medical Board

	FY 2025 Actuals	FY 2026 Expenditure Plan	FY 2027 Funding Issue	FY 2027 Total Request
--	--------------------	--------------------------------	-----------------------------	-----------------------------

**Program:** MEA-1-0 Licensing, Regulation, & Rehabilitation

**Sub Program:** MEA-1-2 SLI Employee Performance Incentive Program

### Personal Services

Personal Services	99.0	165.6	-	165.6
<b>Expenditure Category Total:</b>	<b>99.0</b>	<b>165.6</b>	-	<b>165.6</b>

### Fund Source

**Appropriated Funds**

ME2038 Medical Examiners Board Fund (Appropriated)	99.0	165.6	-	165.6
<b>Appropriated Funds Total:</b>	<b>99.0</b>	<b>165.6</b>	-	<b>165.6</b>
<b>Fund Source Total:</b>	<b>99.0</b>	<b>165.6</b>	-	<b>165.6</b>

### Employee Related Expenditures

FICA Taxes	7.2	-	-	-
Medical Insurance	17.9	-	-	-
Basic Life	0.0	-	-	-
Long-Term Disability (ASRS)	0.1	-	-	-
Dental Insurance	0.1	-	-	-
Workers' Compensation	0.4	-	-	-
Arizona State Retirement System	11.0	-	-	-
Alternate Retirement Contributions – Reemployed Retirees	0.0	-	-	-
Personnel Board Pro-Rata Charges	0.8	-	-	-
Information Technology Pro Rata Charge	0.6	-	-	-
Accumulated Sick Leave Fund Charge	0.4	-	-	-
<b>Expenditure Category Total:</b>	<b>38.7</b>	-	-	-

### Fund Source

**Appropriated Funds**

ME2038 Medical Examiners Board Fund (Appropriated)	38.7	-	-	-
<b>Appropriated Funds Total:</b>	<b>38.7</b>	-	-	-
<b>Fund Source Total:</b>	<b>38.7</b>	-	-	-

### Employee Retirement Coverage

## Program Expenditure Schedule

Agency: Arizona Medical Board

### Administrative Costs Summary

FY 2027

Personal Services	319.8
ERE	110.6
All Other	45.0
<b>Administrative Costs Total:</b>	<b>475.4</b>

### Administrative Costs / Total Expenditure Ratio

Request

Admin %

FY 2027

8,784.4

5.4%